



2025

ANNUAL REPORT



Ramallah/Al-Bireh
Al-Arkan St.
Islamic Palestinian Bank Building
3rd Floor
Tel: +970-2-2414488
Fax: +970-2-2414484
Email: info@juzoor.org
Web: www.juzoor.org

Gaza
Gaza City- Jalla Street
Ghafari crossing- Hamad Building
Mob: +970-597944002
Email: smortaja@juzoor.org

ABOUT JUZOOR

Juzoor for Health and Social Development is a Palestinian non-governmental organization working at the national level to promote health as a fundamental human right. Established in 1996 by a group of Palestinian experts and pioneers in community health, Juzoor continues to advance a holistic and rights-based approach to improving the well-being of individuals, families, and communities.

Rooted in its name — Juzoor (“roots” in Arabic) — the organization is committed to addressing the underlying social, economic, and environmental determinants of health. Juzoor recognizes that health is not only the absence of disease, but a state of physical, mental, social, and emotional well-being.

Through partnerships with community-based organizations, governmental institutions, healthcare providers, and international partners, Juzoor works across East Jerusalem, the West Bank, and Gaza. Its interventions target key population groups, particularly women, children, youth, and vulnerable communities, ensuring inclusive and equitable access to health and social services.



Guided by its life-cycle approach, Juzoor addresses health needs at every stage of life — from early childhood through adolescence, adulthood, and older age — strengthening resilience and promoting sustainable development across Palestinian society.

LETTER FROM THE CHAIRPERSON

Dr. Salwa Najjab

Chair of the Board



It is my honor to present Juzoor's 2025 Annual Report.

The past year has continued to unfold under extremely challenging circumstances for the Palestinian people, particularly in Gaza, where the humanitarian crisis has deepened, leaving lasting impacts on lives, health systems, and community structures. Across Palestine, ongoing instability has further strained already fragile systems and increased the vulnerability of many communities.

Despite these realities, Juzoor has remained steadfast in its commitment to promoting health, dignity, and human rights. Guided by our core values and strengthened by our partnerships, we have continued to respond to urgent humanitarian needs while sustaining our long-term development efforts.

In 2025, Juzoor expanded its integrated approach — combining emergency response with development and advocacy — ensuring that communities receive not only immediate support but also the tools to recover, adapt, and build resilience. Our work has continued to prioritize the most vulnerable, particularly women, children, and displaced populations.

This progress would not have been possible without the dedication of our staff and the trust and partnership of our donors, supporters, and collaborators. Your continued solidarity enables us to move forward, even in the most difficult times.

Together, we remain committed to building a healthier, more just, and resilient future for all Palestinians.

MESSAGE FROM THE DIRECTOR GENERAL

Dr. Umaiye Khammash – Director General



Dear Friends,

As we reflect on 2025, we do so in a context marked by continued hardship, but also by resilience, solidarity, and determination.

Throughout the year, Juzoor continued to play a critical role in responding to the ongoing humanitarian crisis, particularly in Gaza, where communities remain under immense pressure. Our teams worked tirelessly to deliver essential healthcare services, mental health and psychosocial support, nutrition interventions, and protection services, often under extremely challenging conditions.

At the same time, we maintained our development programs across the West Bank and East Jerusalem, advancing key priorities including family protection, reproductive health, youth empowerment, early childhood development, and health system strengthening.

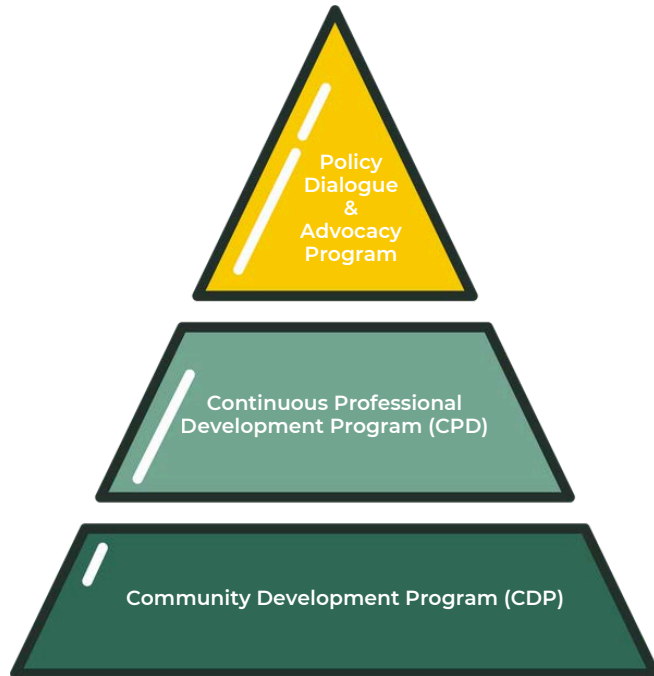
Our approach remains rooted in dignity and rights. We believe that every individual deserves access to quality health services and the opportunity to live in safety and well-being. In 2025, we continued to advocate for equitable access to healthcare and to strengthen national and community systems that support long-term resilience.

None of this work would be possible without our dedicated staff and the unwavering support of our partners and donors. Their commitment allows us to continue serving communities and responding to evolving needs.

Looking ahead, we remain committed to adapting, innovating, and strengthening our impact — ensuring that Juzoor continues to be a trusted partner in advancing health and social development in Palestine.

JUZOOR'S MAIN PROGRAMS

Juzoor's work is driven by three core programs: healthcare system strengthening, community development, and policy and advocacy each working together to create lasting impact.



JUZOOR'S PEOPLE-CENTERED APPROACH TO THE LIFE CYCLE

LIFE-CYCLE APPROACH

EARLY CHILDHOOD



ADOLESCENCE



OLD AGE



ADULTHOOD



YOUTH



**GAZA'S EMERGENCY
RESPONSE 2025**





A PROTRACTED HUMANITARIAN CRISIS

Throughout 2025, Gaza remained at the epicenter of one of the most severe and protracted humanitarian crises in recent history. What began in October 2023 as a large-scale escalation has evolved into a sustained reality of systemic collapse, where the health system has been reduced to a fragmented, emergency-driven structure focused primarily on survival. Preventive and routine healthcare services have largely disappeared, replaced by reactive interventions under conditions of extreme scarcity, insecurity, and displacement.

Across the Gaza Strip, over 1.9 million people continued to experience repeated displacement, often forced to move multiple times between overcrowded shelters, informal settlements, and partially destroyed communities. Living conditions have been defined by limited access to clean water, sanitation, food, and healthcare, contributing to rising rates of communicable diseases, malnutrition, and preventable complications of chronic illness.

Children, pregnant and lactating women, older persons, and individuals with disabilities have been disproportionately affected, while the psychological toll of prolonged conflict has escalated into a population-wide mental health crisis affecting communities and frontline responders alike.

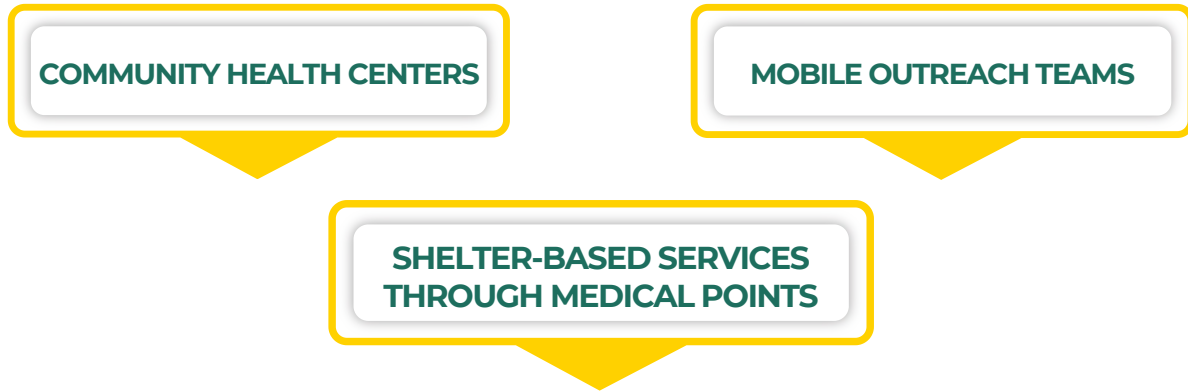
2025 SITUATION IN GAZA

Evacuation areas where the military operations happened and where 2 Million people displaced.



JUZOOR'S APPROACH: FROM EMERGENCY TO ADAPTIVE RESPONSE

In 2025, Juzoor adopted a flexible and adaptive operational mechanism to respond to the rapidly evolving humanitarian context in Gaza. With the collapse of the formal health system and ongoing displacement, Juzoor implemented a **multi-layered service delivery model** to ensure continuity and accessibility of care.



The above combined model allow Juzoor to reach affected populations across different locations and levels of need. Core services were delivered through Juzoor's community health centers, including **West Jabalia, Gaza City**, and additional operational sites across **Deir Al-Balah, Khan Younis, and the Middle Area**.

These centers functioned as **integrated service hubs**, providing primary healthcare, sexual and reproductive health, nutrition, mental health, and rehabilitation services. They were complemented by a network of **medical points and mobile teams**, which extended outreach to underserved and hard-to-reach areas, particularly for displaced populations unable to access fixed facilities.

Juzoor's operational approach emphasized the **integration of services**, linking health, nutrition, protection, and psychosocial support within a unified framework. This ensured comprehensive, people-centered care despite the fragmentation of the health system.

Operating under conditions of insecurity, repeated displacement, and infrastructure damage, Juzoor maintained a **highly adaptive and decentralized system**, enabling rapid redeployment of services and sustained delivery of life-saving interventions throughout 2025.



COMMUNITY HEALTH CENTERS: *Providing Comprehensive Care*

To strengthen primary health care services, Juzoor expanded its operations to **12 Community Health Centers** strategically located across Gaza, along with **25 Medical Points** across Gaza City



North Gaza (Beit Lahia, Jabalia – 4 centers)



Khan Younis (1 center)



Gaza City (2 centers)



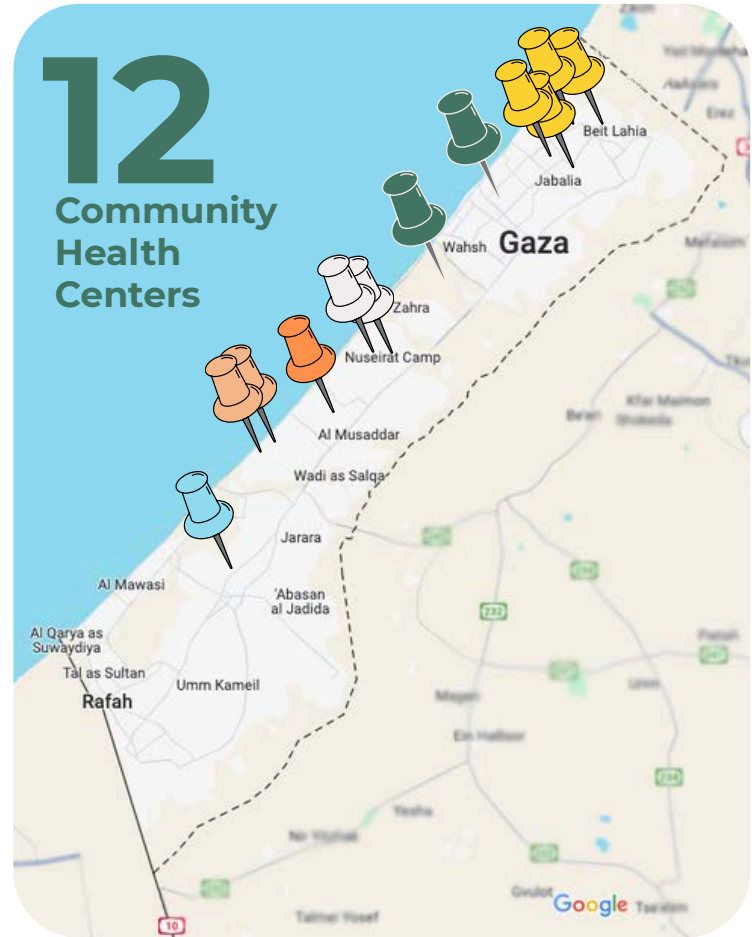
Deir El Balah (2 center)



Al Nuseirat (2 centers)



Al-Zawyda (1 center)





A glimpse of the health services provided at Juzoor Community Health Centers /Al-Nasr Clinic

A glimpse of the health services provided at Juzoor Community Health Centers Al-Nasr Clinic / Gaza



1 General Medicine and Specialty Clinics:
A variety of health services as follows:

This report reviews the main activities of the clinic during February 2020. It includes an overview of the work of the various medical departments, as well as details of the health and social services provided to the targeted groups, the distribution of medical resources, and special projects such as vaccination, treatment, and assessments as follows:

Health and social services:
The number of cases and beneficiaries of the various health services during the month reached (25,993).

Specialty	Number of cases
General Medicine Clinic	100
Neurological Diseases Clinic	1
Cardiology Clinic	1
Orthopedic Clinic	1
Internal Medicine Clinic	1
General Surgery Clinic	1

2 Elderly Clinic:

804 Case
492 Males
312 Females

Services:
Diabetes Test: 218
Medical Consultation: 1100
Blood pressure measurement: 320
Health education & awareness session: 330

3 Maternal and Child Care Clinic:
The Maternal and Child Health Clinic provides comprehensive medical care for pregnant and breastfeeding women by monitoring the health of the pregnant woman and the fetus.

466	Ultrasound imaging	Pregnancy follow-up	445
153	Gynecological diseases	Family planning	91
10	Psychosocial support	Newborns follow-up	27
25	Distribution of newborn kits	Preconception care	30

4 Nutrition Clinic:

Children: The number of children reached (290) cases, including (25) cases suffering from malnutrition.

Pregnant Women: The number of pregnant and breastfeeding women reached (273) cases, including (45) cases suffering from malnutrition.

Target Audience:

430 Cerelec packets
1874 Liquid milk cartons
6,469 Biscuit Distribution
10,652 Red butter - nutritional supplement

Distribution of supplements

5 Physiotherapy Clinic:

- A total of (333) cases were received during the month.
- Assistive devices and wheelchairs for children: a total of (44) were distributed.
- Physiotherapy sessions: a total of (310) sessions were conducted, with recorded success cases for (5) children.

6 Psychosocial Support and Health Education Clinic:

- **Psychosocial support sessions:** Several psychosocial support meetings were organized for pregnant women, children, and older adults. A total of (487) participants attended, and appropriate services were provided by the specialist, with some cases referred to partner organizations.
- **Health education sessions:** Several health education sessions were organized for pregnant women and children. A total of (638) participants attended, and appropriate services were provided by the specialist, with some cases referred to partner organizations.
- **Diverse lectures:** The lectures varied for each target group, including (health awareness, nutritional awareness, pregnancy and breastfeeding, healthy eating, lectures for adolescents, and lectures for older adults).

7 Central Laboratory:

133 Stool test
197 Blood group test
Pregnancy test: 83
Blood test: 1007
Urine test: 806

8 Nursing Department:

919 Blood pressure measurement
1017 Blood sugar test
333 Emergency
Medical dressings: 1192
Medical injections: 857
Nebulization: 402

9 Pharmacy:
The pharmacy provides prescribed medical treatments to patients based on a prescription approved by the clinic's physicians.

Service	Number of beneficiaries
Treatments for children under 5 years	728
Treatments for children aged 5 to 18 years	776
Treatments for individuals aged 19 to 60 years	585
Treatments for individuals over 60 years	863

10 Vaccination:
Continuing various vaccination programs for children in partnership with UNICEF, held every Monday and Wednesday each week. A total of (64) routine vaccination cases were recorded during February.

11 Eye Clinic:
This department provides eye care services through vision screening, diagnosis, and dispensing appropriate eye drops for patients, delivered by a specialized medical team affiliated with St. John Eye Hospital.

Service	Number of beneficiaries
Number of clinic visitors	163
Number of referrals to St. John Eye Hospital	75

Summary of health and social services

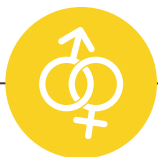
Number of beneficiaries	Service
6765	Primary Health Care
1118	Specialized health services
4720	Emergency and nursing services
333	Rehabilitation services
2226	Laboratory services
525	Psychosocial support and health education services
64	Vaccination services
563	Eye care services
2930	Medication dispensing services
563	Malnutrition services
804	Elderly care services
1387	Maternal and child care services
4044	Medical consultations and other services
25892	Total number of cases

JUZOOR 2025 INTEGRATED HEALTH AND PROTECTION SERVICES



1,080,000

Emergency
Health
Services



116,044

Sexual &
Reproductive
Health (SRH)



101,549

Nutrition
services



1,580

Community
Rehabilitation



103,958

Child
Protection



43,700

Psychosocial
Support (PSS)

Number of visits/consultants
to Juzoor health facilities

1,446,831

Access to Primary and Emergency Healthcare

↑ **90,000 consultations per month**

With hospitals largely inaccessible or non-functional, Juzoor's **primary healthcare services** became a critical entry point for care. Throughout 2025, hundreds of thousands of consultations were delivered for acute and chronic conditions, including infections, injuries, burns, and non-communicable diseases.

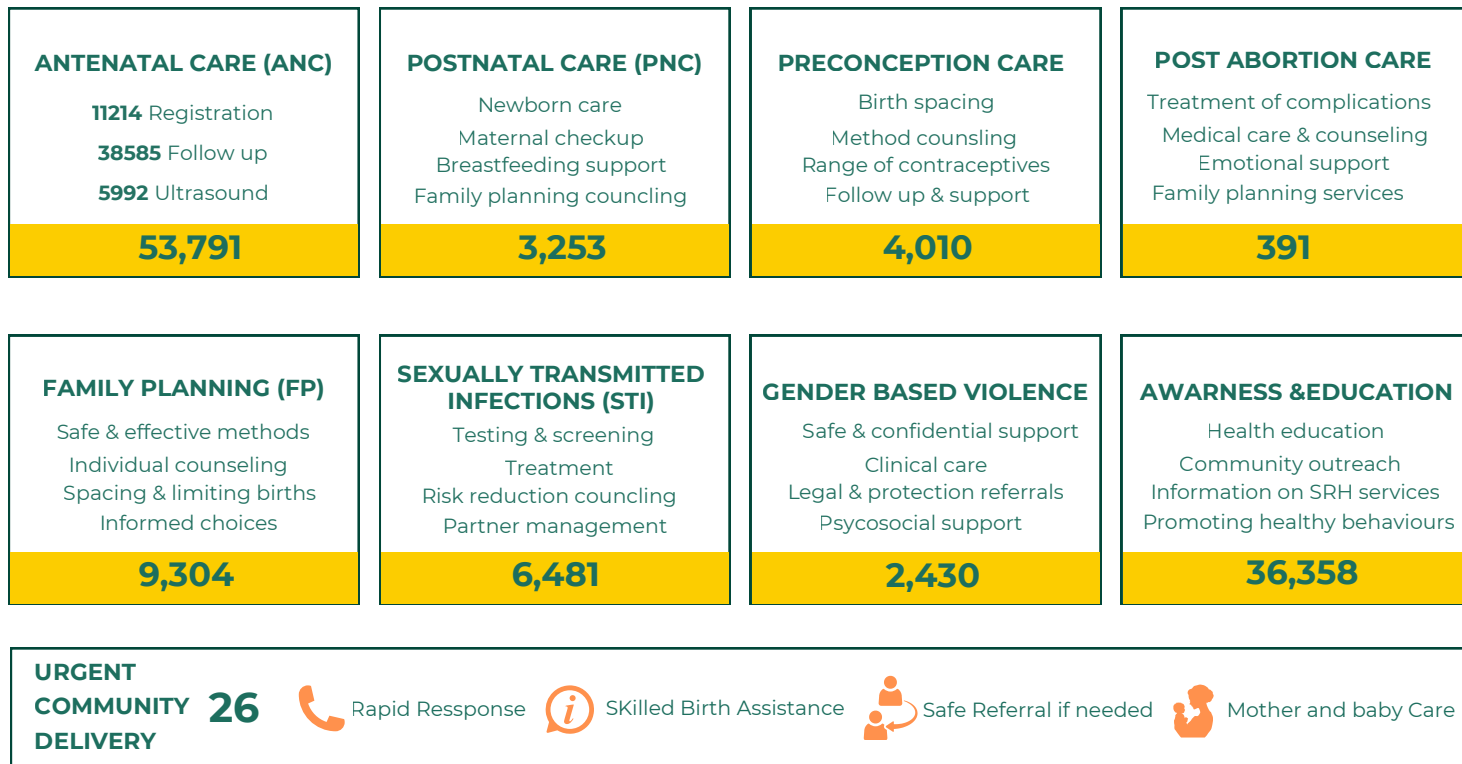
At peak periods, services **exceeded 90,000 consultations per month**, with more than half provided to children—many suffering from illness linked to overcrowding, poor sanitation, and weakened immunity.

Chronic disease management remained a core component of the response, ensuring continuity of care for patients with conditions such as diabetes, hypertension, and asthma, and preventing avoidable complications in a context of limited referral options.



Sexual and Reproductive Health (SRH) Services

116,044 Services Provided



Sexual and reproductive health services were fully integrated into primary healthcare delivery, ensuring that women and girls could access essential care despite mobility restrictions and the collapse of hospital-based services. In 2025, more than **128,000 women received sexual and reproductive health services**, including antenatal and postnatal care, family planning, and management of high-risk pregnancies.

To address the growing risks associated with unsafe deliveries, Juzoor strengthened midwifery capacity and established maternity homes, providing safe and dignified childbirth options in a highly constrained environment.

In 2025, Juzoor implemented a targeted midwifery training program in Gaza to strengthen the capacity of **50 newly graduated midwives** whose practical training had been disrupted by the crisis. Over five months, the program combined theoretical sessions with hands-on clinical training, including two months of supervised practice in hospitals, focusing on essential maternal and newborn care.



Participants received continuous mentorship to enhance their clinical competencies, particularly in safe delivery, antenatal and postnatal care, and the management of complications. To support their transition into the workforce, midwives were also equipped with essential medical tools and supplies.

This initiative contributed to improving the availability and quality of sexual and reproductive health services, while reinforcing the role of midwives in ensuring safe and dignified childbirth in a highly constrained setting.

SUCCESS STORY: MIDWIVES SAVING LIVES AMID THE CRISIS IN GAZA

Since the beginning of the war, Juzoor has been training and equipping midwives across Gaza to ensure that women can access safe maternal care even in the most difficult circumstances. These efforts have become a lifeline for countless mothers and newborns, providing professional care in places where hospitals are destroyed and resources are scarce.

One inspiring example comes from midwife Nidaa Al-Najjar, who shared her recent experience.

"On Friday at 10:30 a.m., a 19-year-old woman arrived at my tent in active labor. Upon examination, I found she was already 9 cm dilated with ruptured membranes. I immediately proceeded with the delivery, performing an episiotomy with a sterile scalpel. Everything went smoothly, and she gave birth to a healthy baby girl weighing approximately three kilograms. I managed the placenta delivery, inserted an IV cannula, and ensured both mother and child were stable."



After stabilizing them, Nidaa contacted an ambulance, and both mother and baby were safely transferred to the American Hospital in Al-Zawaida. Later, she was informed that they were in good condition, with only minor stitches required for the mother.

This story is just one of many that demonstrate the impact of Juzoor's emergency training and support for midwives in Gaza. Despite destruction and dire living conditions, trained midwives continue to provide safe deliveries, protect lives, and bring hope to families in crisis.

Through Juzoor's investment in capacity-building, every safe birth becomes a story of resilience and a testament to the power of preparedness in saving lives.



Nutrition and Child Health

Malnutrition emerged as one of the most critical public health concerns in Gaza during 2025. Driven by food insecurity and deteriorating living conditions, rates of acute malnutrition increased significantly among children and pregnant and breastfeeding women.

Juzoor scaled up its nutrition interventions, conducting large-scale screening and treatment programs. In 2025, **over 88,000 children under five were screened for malnutrition**, with increasing numbers identified as moderate or severe cases.

Through community-based care, supplementation, and follow-up, Juzoor contributed to early detection and management of malnutrition, helping prevent mortality among vulnerable children.

NUTRITION PROGRAM SERVICES

101,549 Services Provided

70,494

CHILDREN SCREENED

31,055

PREGNANT &
BREASTFEEDING WOMEN

**CHILDREN
6-59
MONTHS**

70,474

Total Children
Screened

487

Severe
Malnutrition

3,252

Moderate
Malnutrition

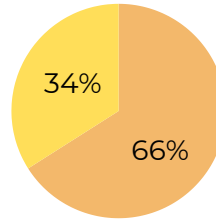
6,812

At Risk

59,923

Normal

Gaza South **23,933**
Children Screened



Gaza City & North **46,561**
Children Screened

**SUPPLEMENTARY
FEEDING
COVERAGE**

24,481

Children Received
LNS-SQ

16,511

Children Received
RUCF

27,016

Children Received
HEB

24,602

Pregnant &
Breastfeeding
Women received HEB

Community Rehabilitation and Inclusion

As war-related injuries increased, Juzoor started its rehabilitation services, providing physiotherapy, assistive devices, and home-based care for individuals with disabilities and amputations. These services addressed both immediate recovery needs and long-term inclusion challenges.

Older persons also received targeted support, including healthcare, psychosocial services, and essential assistance, helping preserve dignity and social inclusion in conditions of prolonged displacement.



Success Story from Nuseirat Camp

Mohammed's story from Nuseirat Camp.. After his injury and amputation, Mohammed benefited from Juzoor's community rehabilitation services, including physiotherapy and psychosocial support.

Today, he is stronger, hopeful, and back to being part of his community.



YOUTUBE.COM

Success Story from Nuseirat Camp: Juzoor's Community Rehabilitation

Watch more



Success Story from East Gaza

After being injured in the war and losing both legs, Nabil began his physical rehabilitation journey through Juzoor's community rehabilitation services, staying committed to therapy even at home.

Through determination, he adapted to his prosthetic limbs and regained his independence.

Today, Nabil continues his life with dignity and hope.

[#physicaltherapy](#) [#rehabilitation](#) [#RehabilitationJourney](#)



even at home through exercises, and strengthen my muscles.

YOUTUBE.COM

Success Story from East Gaza: Juzoor's Community Rehabilitation

Community Rehabilitation Projects Achievements

AUGUST 2025 - DECEMBER 2025



Services Provided

1843

Rehabilitation
Sessions and Services

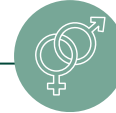


Beneficiaries

1200 Beneficiaries

1000 Registered persons
with limb amputations

220 War-injured children



Gender Distribution

850

Males

370

Females



Nursing

340

Medical
Interventions



Psychosocial Support

496

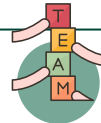
Sessions



Physiotherapy

520

Sessions



Juzoor Team

31

Medical
Interventions



Occupational Therapy

55

Sessions for
childrens



Assistive Devices

401

Device
Distributed

Child Protection

Total Reached

125,402



Children Reached

75,858



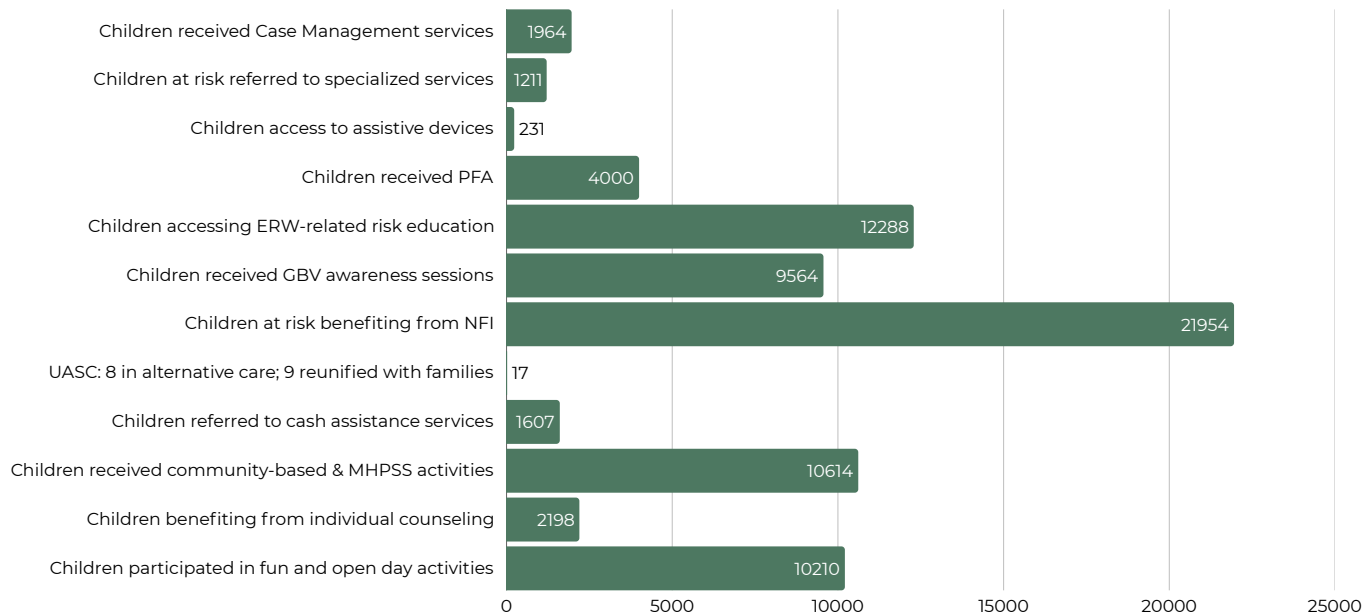
Caregivers Reached

49,544

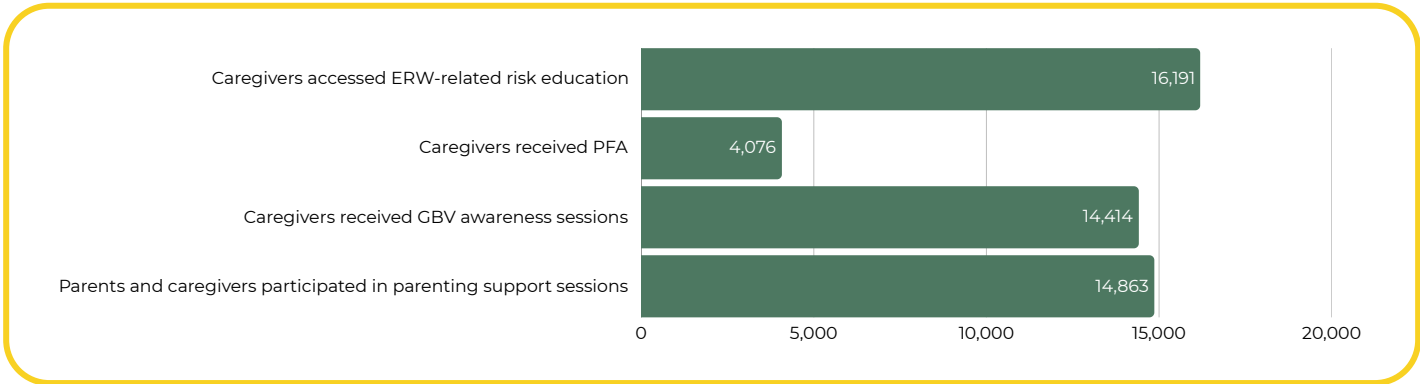
Through 2025 we reached over **75,858 children** through psychosocial support sessions and provided individualized care to high-risk cases. Additionally, nearly **49,544 caregivers** were engaged through positive parenting and awareness sessions, strengthening protective family environments. Recognizing the immense pressure on families. In addition Large-scale distribution of essential items—including winter clothing, hygiene kits, tents, and other non-food items — supported vulnerable families and contributed to reducing protection risks in displacement settings.



Children's Services: 75,858 reached



Cargiver's Services: 49,544 reached



Psychosocial & GBV Support

14,085 Services Provided

Throughout 2025, we implemented a comprehensive package of **psychosocial support (PSS) and GBV** interventions for around **14,085 persons and Women** across the Gaza Strip under exceptionally volatile humanitarian and security conditions characterized by recurrent hostilities, mass displacement, and widespread infrastructure destruction. Despite these constraints, Juzoor sustained the delivery of essential services through flexible operational modalities, alternative service locations, and close coordination with partners, ensuring continued access for vulnerable population.

Juzoor also implemented the **“Helping the Helpers” initiative**, providing structured psychosocial support to over 500 healthcare professionals to enhance resilience and reduce burnout.



Psychosocial Support Services (PSS)

Target: **13,500**

Reached: **13,946** individuals

Includes **one-one** support, PFA, and creative arts interventions



Gender Based Violence (GBV) Prevention & Response

Reached: **585 individuals**

500 women received family kits

85 Health care workers trained on GBV/PSEAH



Additional Outputs

5000 educational materials distributed

50,000 women reached via SMS
Awareness **(150,000)** SMS sent

HONORING LIVES OF DEDICATION AND SERVICE

In 2025, Juzoor mourned the loss of several valued colleagues in Gaza whose lives were tragically cut short. Each of them embodied dedication, compassion, and an unwavering commitment to serving their communities under the most difficult circumstances.

- **Engineer Mohammed Wajeeh Al-Kabariti**, was a dedicated member of Juzoor's Gaza team, working in child protection and psychosocial support. He was deeply committed to bringing comfort, safety, and hope to children living amid crisis. His impact remains, and his legacy continues to inspire those who worked alongside him.
- **Psychologist Tasneem Mu'in Issa Shublaq**, devoted herself to supporting children and families through psychosocial care. Despite ongoing risks and displacement, she remained steadfast in her mission, providing care and strength to those in need. Her life was tragically cut short alongside her children, leaving behind a legacy of resilience and compassion.
- **Midwife Aida Khader**, one of Juzoor's earliest team members, dedicated her life to serving pregnant women and strengthening maternal health services in Gaza. Despite repeated displacement and personal hardship, she remained committed to her work with remarkable strength and professionalism. She was lost alongside her husband and family in a devastating airstrike.
- **Yehia Mohammed Shehab**, a cornerstone of Juzoor's field team, was known for his tireless energy, humility, and deep sense of responsibility toward his community. He worked with quiet dedication, always striving to support those in need. He was killed alongside his family following the targeting of their home.

Their loss is profoundly felt across Juzoor and the communities they served. We extend our deepest condolences to their families, colleagues, and loved ones, and we honor the memory of all those who have lost their lives.

- **Dr. Mahmoud Rafeeq Abu Amsha** and **Nurse Yaser Sweidan**, were also among the colleagues Juzoor lost in Gaza in 2025. Both were dedicated members of Juzoor's healthcare teams, working in community health centers to provide essential medical care under extremely challenging conditions.

They were killed as a result of ongoing bombardment while continuing their duty to serve others. Their commitment, professionalism, and sacrifice will always be remembered. We extend our deepest condolences to their families and honor their memory alongside all those who have lost their lives.



FROM HUMANITARIAN RESPONSE TO SUSTAINABLE DEVELOPMENT

While Juzoor's work in **Gaza** in 2025 was largely shaped by emergency response and the urgent need to preserve life and dignity under extreme circumstances, our commitment to long-term development remained steadfast across the West Bank. In parallel to our humanitarian interventions, Juzoor continued to invest in building resilient health and social systems — focusing on prevention, equity, and sustainability.

Through a wide range of development programs in the **West Bank**, we supported early childhood development, youth empowerment, maternal and reproductive health, non-communicable disease prevention, and system-wide capacity building. These efforts are part of Juzoor's holistic approach to advancing health and social well-being across the life cycle, ensuring that individuals and communities are not only protected in times of crisis but also empowered to thrive in stable settings.

A woman in a green dress and white headscarf stands at the front of a classroom, addressing a group of women seated in rows. The room is decorated with educational posters and a whiteboard. A yellow banner is overlaid on the image.

**WESTBANK
DEVELOPMENT
PROGRAMS 2025**

NUTRITION: PROMOTING HEALTHY GROWTH AND PREVENTING MALNUTRITION

In 2025, Juzoor continued to strengthen its nutrition programming as a key component of its life-cycle approach, recognizing the critical role of nutrition in improving health outcomes for children, women, and vulnerable populations

Juzoor implemented integrated nutrition interventions across both humanitarian and development contexts, focusing on prevention, early detection, and the promotion of healthy behaviors. These efforts targeted children, adolescents, and families, while also strengthening institutional capacities and systems.

**Nutrition-Friendly
Schools Initiative (NFSI)**



**Strengthening Nutrition Systems
and Community Awareness**



**Nutrition in Humanitarian
Response: Addressing
Urgent Needs**



Nutrition-Friendly Schools Initiative (NFSI): Promoting Healthy Behaviors Among Children

Juzoor expanded its school-based nutrition programming in partnership with UNICEF and in close collaboration with the Ministries of Education and Health,



2,700

students reached across **10 new schools** in the West Bank and East Jerusalem. The initiative adopts a comprehensive approach that integrates nutrition into school policies, curricula, and the overall learning environment.



Capacity Building Interventions

68 Canteen Staff & Supervisors Trained
34 Schools Reached
7,560 Students Assessed

Strengthening Practices

Healthy food preparation
Food hygiene practices
Basic nutrition knowledge

Nutrition Assessment

to support evidence-based programming in collaboration with Al-Quds University-

7,560 students covered

Assessment Included:

BMI measurement
Hemoglobin testing

The initiative further emphasized community engagement and behavior change through training and awareness sessions targeting students, teachers, parents, and social workers, alongside child-led campaigns promoting healthy lifestyles. Complementary tools were developed to support sustainability, including an emotional eating guidebook, an interactive nutrition education package, and a healthy recipes guide for school canteens.



Early Childhood Development was integrated through age-appropriate interventions, reaching **67 kindergarten children** and promoting healthy habits from an early age. In parallel, psychosocial support components were embedded to foster a safe and inclusive school environment, strengthening students resilience, well-being, and positive social behaviors.

Success Story: Building a Culture of Health - The Transformation of Abu Falah Girls School

Location: Abu Falah Village, Ramallah and Al-Bireh Governorate

School: Abu Falah Girls School (Grades 1–6)

Students: 335 girls

Partners: Juzoor for Health and Social Development & UNICEF

Initiative: Nutrition Friendly School Initiative (NFSI)



Nestled among the hills of the Ramallah and Al-Bireh Governorate, the village of Abu Falah is home to a close-knit community that deeply values education and the well-being of its children. For years, the Abu Falah Girls School, which serves 335 girls from grades one to six, faced the same challenge as many schools across Palestine — the growing presence of unhealthy eating habits among students.



“

“Before this initiative started, our canteen sold all kinds of junk food , chips, sugary drinks, sweets,” recalled Ms. Dina Asfour, the school principal.

“We knew it wasn’t ideal, but we didn’t have the knowledge or resources to make a change. Everything shifted when we joined the Nutrition Friendly School Initiative two years ago.”



Turning Classrooms into Kitchens and Lessons into Life Skills

The school organized open days where students and parents participated in hands-on cooking sessions. Children learned how to prepare balanced lunchboxes, identify nutritious snacks, and even compete in the “Best Healthy Platter” contest — an event that quickly became one of the students’ favorites.

To ensure sustainability, the school developed its own Nutrition Policy, embedding healthy eating principles into its regulations and long-term vision. A committee of mothers, called “Friends of the School,” was established to strengthen the bridge between the school and the community. These mothers not only advocate for healthy practices in school but also organize workshops on preparing affordable and nutritious meals at home.



The most inspiring part of this transformation lies in how the initiative is shaping a new generation of health-conscious girls. Alma, a sixth-grader, spoke proudly about how her learning has extended to her family:

““

“I started applying what I learned in my life. I help my mother cook healthy food, and we created our own homemade healthy burger using natural ingredients. I also remind my younger brothers and cousins to eat fruits instead of chips. My mom now sends me to school with fresh juice and a healthy snack every day.”



MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT:

- Promoting Well-being and Resilience
- Strengthening Mental Health Systems for Youth and Adolescents
- Engaging Families and Communities
- Empowering Youth and Expanding Access to Services
- Advancing Awareness and Reducing Stigma
- Strengthening Advocacy and National Dialogue



Promoting Well-being and Resilience

In 2025, Juzoor continued to prioritize mental health and psychosocial support (MHPSS) as a core component of its development programs, recognizing the growing psychological needs of children, adolescents, and communities living under prolonged stress and uncertainty.

Through a comprehensive and integrated approach, Juzoor worked to strengthen mental health systems, expand access to services, and promote awareness, resilience, and well-being across communities.

Engaging Families and Communities

Recognizing that mental health extends beyond individuals, Juzoor worked to engage families and communities through awareness sessions and dialogue platforms that addressed stigma and promoted understanding of mental health.

These interventions created safe spaces for discussion, encouraged help-seeking behavior, and strengthened community support systems for individuals experiencing psychological distress.



Strengthening Mental Health Systems for Youth and Adolescents

Through the “**Mental Health Matters**” project, Juzoor worked to strengthen mental health and psychosocial support systems for adolescents and youth across the West Bank and East Jerusalem.

The project adopted a holistic approach combining school-based capacity building, community engagement, youth leadership, media outreach, and national advocacy to create safer and more supportive environments for young people and their families.

4,086
Reached

401 School Counselors	290 Teachers	2,558 Youth	700 Parents	137 Community Members
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Youth Engagement

456 Youth engaged through youth-led initiatives

Awareness Sessions

- **113 Youth** Awareness Sessions
- **35 Parental** Awareness Sessions

Youth Action

5 Youth Initiatives Implemented



Empowering Youth and Expanding Access to Services

Juzoor placed strong emphasis on empowering youth as active participants in promoting mental health. Through awareness sessions and youth-led initiatives, young people were engaged in open discussions on mental health, coping strategies, and available support services.

The project also introduced practical tools, including a directory of specialized mental health services and digital referral mechanisms, enabling youth and families to access care more easily. These efforts contributed to increasing awareness while facilitating real access to support.

Strengthening Advocacy and National Dialogue

The project also strengthened national advocacy efforts through the **Palestinian Adolescent Health Coalition**, facilitating dialogue on reducing stigma surrounding adolescent mental health and contributing to the development of a Policy and Advocacy Paper with recommendations to improve coordination and access to mental health services in Palestine.



Advancing Awareness and Reducing Stigma

To expand outreach, the project launched a **digital and media awareness campaign** that included **26 social media posts**, radio spots aired **88 times**, awareness videos, and online referral tools promoting access to mental health services.

الصحة النفسية أولوية

الدليل الخاص بخدمات الصحة النفسية والدعم النفسي الاجتماعي المقدمة في الضفة الغربية والقدس الشرقية 2025

Belgium care Enabel

امسحوا رمز ال QR

لتحميل الدليل

تم تطوير هذا الدليل من قبل مؤسسة دور كولمان للصحة العقلية والتدخلات ضمن مشروع "الصحة النفسية مهمة: تعزيز وصول الناجمين والناجيات، ومقدمي الرعاية إلى خدمات الصحة النفسية والاجتماعية" بالشراكة مع منظمة كير العالمية في فلسطين. من خلال الوكالة المتكيفة للتعاون الدولي، بدعم من الحكومة البلجيكية.

Belgium care Enabel



JUZOOR for Health & Social Development
Published by Juzoor PS
- March 19 at 1:36 PM -

علموا أي الصحة النفسية لا تقل أهمية عن الصحة الجسدية؟
تتأثر التحديات الاقتصادية، الاجتماعية، والسياسية، يواجه الكثيرون صعوبات نفسية، وتشو الإحصائيات
مطابقة إلى أن أكثر من نصف سكان المجتمع الفلسطيني يعاني من الاكتئاب، بنسبة 71% في قطاع غ
في الضفة الغربية.

ية النفسية تؤثر على كل جانب من حياتنا، لذا من المهم العناية بها. شاهدوا الفيديو للتعرف على نص
لة تساعد على الحفاظ والتعريف من صحتكم النفسية.

هذا الفيديو جزء من حملة "الصحة النفسية أولوية" | ضمن مشروع "تعزيز وصول الناجمين ومقدمي الرعا
خدمات الصحة النفسية والاجتماعية" المنفذ من قبل مؤسسة دور كولمان بالشراكة مع منظمة كير العالمية في
غ، من خلال وكالة التنمية البلجيكية وبدعم من الحكومة البلجيكية.

صحة النفسية | الصحة الجسدية | الاكتئاب #mentalhealth

West Bank/Gaza
in Palestine

صحتنا النفسية تؤثر على كل جانب من حياتنا

سلوكنا شعورنا تفكيرنا

وتلعب دورًا أساسيًا في علاقتنا الاجتماعية، ودراستنا، وعملنا، وحتى سعادتنا اليومية

RISK COMMUNICATION AND COMMUNITY ENGAGEMENT (RCCE): Strengthening Community Preparedness and Trust

In 2025, Juzoor implemented a comprehensive Risk Communication and Community Engagement (RCCE) initiative in partnership with UNICEF, the Ministry of Health, and UNRWA to strengthen emergency preparedness, community resilience, and trust in health systems across the West Bank.

The project focused on strengthening the capacities of frontline healthcare workers and institutions through RCCE and interpersonal communication trainings targeting Ministry of Health, UNRWA, and NGO staff. Three intensive Training of Trainers workshops were conducted in Ramallah, Nablus, and Hebron, reaching **60 frontline professionals**, followed by **17 cascading trainings** that expanded outreach to **403 healthcare providers** across the West Bank.



To support evidence-based interventions, Juzoor conducted a large-scale RCCE assessment across all West Bank governorates, **reaching 1,624 participants**, including youth and caregivers of children under five, complemented by focus group discussions and key informant interviews. Findings highlighted high exposure to misinformation, preparedness gaps, and the critical role of trusted local communication channels during emergencies.

Building on these findings, community-based initiatives and action plans were implemented to promote preventive health behaviors, strengthen preparedness, counter misinformation, and enhance community engagement through inclusive and culturally appropriate approaches. The project contributed to strengthening coordinated, community-centered emergency communication systems and improving institutional readiness and community resilience across the West Bank.



SEXUAL AND REPRODUCTIVE HEALTH AND RIGHTS (SRHR):

Strengthening Knowledge, Skills, and Community Awareness

Juzoor continued to implement awareness and capacity-building activities targeting youth, women, and community members, focusing on key SRHR topics including reproductive health, family planning, and prevention of gender-based violence.

Through participatory and interactive approaches, these interventions improved knowledge, enhanced communication skills, and enabled individuals to better understand and address sensitive issues affecting their health and rights.

In parallel, Juzoor developed and utilized tailored educational materials and tools to support learning and ensure the effective delivery of awareness messages at the community level.



Empowering Youth and Communities

Through initiatives such as the AMALI Project, Juzoor placed strong emphasis on empowering youth as agents of change in promoting SRHR and preventing gender-based violence (GBV).

Youth were equipped with the knowledge and skills needed to lead peer-to-peer awareness sessions, facilitate dialogue, and address sensitive topics within their communities. These efforts contributed to increasing awareness, breaking stigma, and creating safe spaces for open discussion around reproductive health and protection issues.

By enabling youth to take leadership roles, Juzoor strengthened community engagement and fostered a culture of shared responsibility toward health, protection, and well-being.



Creating Safe Spaces and Strengthening Protection

A key component of Juzoor's SRHR work focused on creating safe and supportive environments where individuals—particularly women and youth—can access information, share experiences, and seek support without fear of stigma.

Through community-based interventions and peer-led initiatives, Juzoor contributed to strengthening protection mechanisms, encouraging dialogue around gender-based violence, and promoting respectful and informed relationships.

These efforts not only improved awareness but also contributed to changing attitudes and behaviors at the community level.

Towards Sustainable Impact

By combining youth empowerment, community engagement, and system strengthening, Juzoor continues to advance a comprehensive SRHR approach that goes beyond awareness to promote lasting change.

Through its interventions, Juzoor contributes to building healthier, more informed, and more resilient communities where individuals are empowered to make decisions about their health and well-being.



Youth Leading Change in Their Communities

Through its interventions, Juzoor contributes to building healthier, more informed, and more resilient communities where individuals are empowered to make decisions about their health and well-being.



Through his leadership, discussions among peers became more open and supportive, with youth—especially girls—gaining greater awareness of how to navigate sensitive situations and support one another. His work not only increased knowledge but also fostered a sense of collective responsibility and empowerment within the community.

This experience reflects the transformative impact of investing in youth—not only as beneficiaries, but as leaders capable of driving meaningful and lasting change.

NON-COMMUNICABLE DISEASES (NCDS):



- **Advancing the National Diabetes Program**
- **Enhancing Access to Care and Early Detection**
- **Strengthening Capacity and Quality of Care**
- **Promoting Awareness and Community Engagement**
- **Innovating Access Through Digital Health**
- **Towards Sustainable Health Systems**

Strengthening Prevention, Care, and System Sustainability

In 2025, Juzoor continued to prioritize the prevention and management of **non-communicable diseases (NCDs)**, particularly diabetes, as a critical component of its health programs. Recognizing the growing burden of NCDs and their long-term impact on individuals and health systems, Juzoor adopted a comprehensive approach that combines prevention, early detection, quality care, and system strengthening.



Advancing the National Diabetes Program

Overall, the program contributed to improving access, quality, and sustainability of diabetes prevention and management services, **reaching 18,898 patients** with comprehensive diabetes care and screening more than **14,000 individuals** for Type 2 diabetes, diabetic foot complications, and retinopathy.

Through the **Palestine National Diabetes Program Phase III**, implemented in partnership with the Palestinian MOH, UNRWA, (AVH), and the MOE, Juzoor continued strengthening sustainable diabetes prevention and care services across the West Bank, with a focus on vulnerable and marginalized communities.

During 2025, Juzoor supported **45 health facilities**, including the establishment of three model diabetes clinics in **Ramallah, Al-Ram, and Balata Camp**, equipped with essential medical and screening equipment to improve the quality and standardization of diabetes care services.

Capacity Building for Integrated Diabetes Care

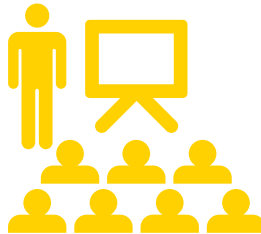
Professionals Trained

13 Doctors

52 Nurses

25 Social Workers & Nutritionists

90 Healthcare Providers



Training Focus Areas

Diabetes Prevention

NCDs in Emergencies

Foot Care Management

Psychosocial Support

Nutrition for NCD Patients

Community awareness and prevention campaigns reached more than **50,333 individuals** through outreach activities, while **5,000 children and youth** participated in education sessions promoting healthy lifestyles and diabetes prevention. Also we implemented screening and follow-up services for pre-diabetic patients in marginalized areas, reaching **171 identified pre-diabetic cases** through nutrition and physical activity interventions.

Enhancing Access to Care and Early Detection

Juzoor supported the delivery of comprehensive diabetes services, including screening, diagnosis, treatment, and follow-up care. Thousands of individuals were reached through screening campaigns, enabling early identification of diabetes and pre-diabetes cases and reducing the risk of complications.

The program also introduced structured pre-diabetes interventions, supporting individuals at risk through lifestyle counseling, nutrition guidance, and physical activity programs, contributing to the prevention or delay of disease progression.



Strengthening Capacity and Quality of Care

A key component of Juzoor's NCD work focused on building the capacity of healthcare providers. Training programs targeted doctors, nurses, and allied health professionals, enhancing their skills in diabetes prevention, early detection, including specialized areas such as diabetic foot care and complications screening.

These efforts contributed to improving the quality and consistency of care across health facilities, while strengthening coordination between different service providers and institutions.

HEALTHY AGING AND ELDERLY CARE:

Promoting Dignity, Inclusion, and Well-Being

In 2025, Juzoor strengthened its commitment to promoting **healthy aging, dignity, and social inclusion for older persons** as a core component of its life-cycle approach. Through integrated interventions combining healthcare, psychosocial support, community engagement, and policy advocacy, Juzoor worked to address the growing needs of elderly populations across Palestine.

Older persons—particularly in vulnerable and crisis-affected settings—face significant challenges, including limited access to healthcare, social isolation, and increased exposure to chronic diseases. Juzoor's approach focuses not only on service delivery but also on empowering older persons as active members of society and promoting their rights.



Expanding Community-Based Elderly Care

Juzoor implemented community-based interventions to improve access to healthcare and support services for elderly individuals, particularly those with limited mobility.



1,200

Home visits were conducted through trained Community Health Workers (CHWs), providing essential primary healthcare, monitoring chronic conditions, and offering psychosocial support to older persons in their homes.



These outreach services ensured that elderly individuals—especially those most vulnerable—received continuous care, follow-up, and referrals when needed.



Strengthening Caregiver Capacity

Recognizing the critical role of caregivers, Juzoor invested heavily in building their capacity to provide quality, compassionate care.

Training programs targeted healthcare providers, community workers, and family caregivers, focusing on:

- Management of non-communicable diseases such as diabetes and hypertension
- Mental health and psychosocial support (MHPSS)
- Dementia care and communication techniques
- Home-based care and emergency response



These efforts improved caregivers' skills, resilience, and ability to respond to the complex needs of older persons, while also reducing caregiver burnout.

Promoting Mental Health and Psychosocial Well-Being

Juzoor integrated mental health and psychosocial support into elderly programming, addressing issues such as isolation, depression, and trauma.

Caregivers and community members were trained to:

- Recognize early signs of psychological distress
- Provide basic psychosocial support
- Promote emotional well-being and social engagement

Educational workshops and community sessions also created safe spaces for elderly individuals to share experiences, build connections, and strengthen resilience.

Enhancing Awareness and Healthy Aging Practices

Juzoor conducted awareness sessions and educational workshops targeting elderly individuals and their caregivers, reaching communities across multiple governorates.

These sessions addressed key topics including:

- Healthy aging and nutrition
- Prevention and management of chronic diseases
- Mental health and well-being
- Dementia awareness and prevention

By improving knowledge and promoting healthy behaviors, these interventions contributed to enhancing the quality of life and independence of older persons.

Fostering Social Inclusion and Intergenerational Engagement

A key pillar of Juzoor's elderly programming is strengthening social inclusion and community participation. Through intergenerational initiatives, older persons engaged with youth in activities that promoted:

- Knowledge exchange and storytelling
- Cultural preservation and community identity
- Mutual respect and social cohesion

These initiatives helped reduce isolation among older persons while fostering empathy and social responsibility among younger generations.



Advocacy and Policy Influence

Juzoor played a leading role in advancing elderly rights through advocacy and policy engagement.

This included:

- Reactivating and coordinating the **Elderly Coalition**, bringing together national stakeholders
- Conducting perception and quality-of-life surveys to inform evidence-based interventions
- Organizing a **National Conference on Older Persons** to promote dialogue and policy recommendations

These efforts contributed to strengthening national attention toward elderly care and promoting more inclusive and responsive policies.



Continuous Professional Development Program (CPD)



Training and Capacity Building

5,381 individuals participated in various training sessions

In 2025, Juzoor continued to invest in strengthening the Palestinian health system through its **Continuous Professional Development (CPD) Program**, placing capacity building at the core of its response to both ongoing humanitarian challenges and long-term development needs. Through a comprehensive and multi-level training approach, Juzoor reached 5,381 healthcare providers, students, and community members, equipping them with the knowledge, skills, and confidence to respond effectively to evolving health demands.

Juzoor's training strategy goes beyond knowledge transfer; it is designed to build resilient systems, enhance quality of care, and ensure sustainability by developing national expertise and strengthening frontline responders across all levels of the health system.

- **Building a Competent and Responsive Health Workforce**

Throughout 2025, Juzoor delivered a series of internationally accredited and evidence-based training programs aimed at improving the quality of clinical care and saving lives. These trainings addressed critical gaps in emergency response, maternal and neonatal care, and intensive care management.

Healthcare providers were trained in life-saving interventions through programs such as **Basic Life Support (BLS)**, **Advanced Cardiac Life Support (ACLS)**, **Pediatric Advanced Life Support (PALS)**, and **Helping Babies Breathe (HBB)**, ensuring rapid and effective response to emergencies across health facilities.



In maternal health, the **Advanced Life Support in Obstetrics (ALSO)** training enhanced the capacity of doctors and midwives to manage complex obstetric emergencies, contributing to safer pregnancies and improved maternal outcomes.

At the same time, specialized trainings such as **Basic Assessment and Support in Intensive Care (BASIC)** and **Trauma and Disaster Team Response (TDTR)** strengthened providers' ability to manage critically ill patients and respond to mass casualty incidents—skills that are particularly vital in emergency and conflict-affected settings.

• Enhancing Surgical Safety and Quality of Care

Recognizing the importance of patient safety, Juzoor worked in partnership with international institutions to enhance both the technical and non-technical competencies of surgical teams.

Through the **Basic Surgical Skills (BSS)** course, surgeons were equipped with standardized, safe surgical techniques, while the **Non-Technical Skills for Surgeons (NOTSS)** program focused on decision-making, communication, leadership, in the operating room—critical factors that directly impact patient outcomes.

In parallel, Juzoor invested in the next generation of healthcare providers by training medical students in the Fundamentals of Safe Surgical Practice, ensuring early exposure to global standards of patient safety and infection prevention.



- **Responding to Emerging Health Priorities**

In response to the increasing burden of chronic diseases in crisis settings, Juzoor introduced specialized training on **Non-Communicable Diseases (NCDs)** in Emergencies, in collaboration with EMPHNET.

This innovative program combined online learning with practical, in-person sessions, enabling physicians to better manage chronic conditions such as diabetes and hypertension during emergencies. The training emphasized continuity of care, medication management, and integration of mental health support—ensuring a holistic approach to patient care in complex settings.



- **Empowering Communities as First Responders**

Beyond institutional capacity building, Juzoor placed strong emphasis on community empowerment, recognizing that communities are often the first line of response during emergencies.

Through partnerships with the Palestinian Civil Defense and international organizations, Juzoor trained hundreds of community members as **first responders**, equipping them with practical skills in evacuation, rescue, and emergency response.

Additionally, large-scale **First Aid and CPR trainings** enabled individuals to respond confidently to emergencies, potentially saving lives before professional medical care becomes available.

Juzoor also delivered awareness and training sessions targeting women and girls, addressing **personal hygiene and gender-based violence (GBV)**, thereby contributing to improved health, protection, and dignity within vulnerable communities.



- **Strengthening Infection Prevention and Safe Environments**

In line with global health priorities, Juzoor implemented targeted trainings on **infection prevention and control (IPC) and environmental health**. These efforts enhanced the ability of healthcare workers to maintain safe clinical environments, reduce healthcare-associated infections, and improve overall quality of care within health facilities.

Juzoor's training and capacity-building efforts in 2025 **reflect a holistic and integrated approach to health system strengthening**—bridging emergency response with long-term development. By investing in both healthcare providers and communities, Juzoor is not only improving immediate health outcomes but also building a **sustainable, resilient, and skilled workforce capable of addressing current and future challenges**.



SCHOLARSHIP PROGRAM AND HEALTH WORKFORCE DEVELOPMENT

- Since 2012, Juzoor has been leading efforts to strengthen the Palestinian health workforce through its Medical Specialty, Subspecialty, and Nursing Scholarship Program. With generous support from the Arab Fund for Economic and Social Development, the program addresses critical gaps in the healthcare system by offering advanced training for Palestinian doctors and nurses in essential but underrepresented specialties.

In 2025, the program continued its mission to improve healthcare capacity in Palestine through:

- **14 scholarships granted**
- **6 doctors completed their training and returned**
- **10 doctors currently enrolled**
- **Locally training programs**



These specialists trained in a range of high-demand fields such as thoracic surgery, vascular surgery, neurology, pathology oncology, and interventional radiology and other specialties. Their return has helped reduce dependence on costly referrals abroad and improved the quality of care in Palestinian health institutions.

Help Line Services

5450 Received Calls

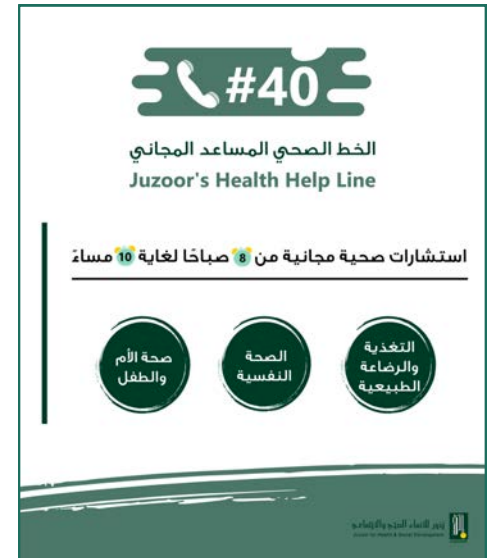
In 2025, Juzoor continued to operate its **helpline services** as a critical access point for communities—particularly in Gaza—providing immediate, reliable, and confidential health support in a context where access to healthcare remains severely constrained.

The helpline served as a **first line of response**, connecting individuals to qualified healthcare professionals who provided medical consultations, guidance, and referrals to Juzoor's medical points and community health centers. Through this service, Juzoor ensured continuity of care, especially for vulnerable groups such as pregnant women, patients with chronic conditions, and individuals requiring urgent medical advice.

The helpline played a vital role in:

- Providing remote medical consultations and follow-up care
- Offering reproductive and maternal health guidance
- Supporting mental health and psychosocial needs
- Facilitating referrals to nearby Juzoor health facilities
- Strengthening trust and communication between communities and health services

By bridging geographical and security barriers, the helpline contributed significantly to **early intervention, improved health outcomes, and increased community confidence** in Juzoor's services.



ENSURING SAFE PREGNANCY THROUGH TIMELY SUPPORT

A **25-year-old woman from Gaza**, reached out to Juzoor’s helpline during the early stages of her pregnancy, seeking medical advice and reassurance.

At eight weeks pregnant and experiencing uncertainty as a first-time mother, she contacted the helpline multiple times. Through these interactions, she received **continuous medical consultation and guidance**, which helped her better understand her condition and the necessary next steps.

Based on the helpline’s advice, she was referred to a nearby Juzoor medical point, where she received a full medical examination, including an ultrasound, and appropriate follow-up care.

Reflecting on her experience, she expressed deep satisfaction with the support she received, highlighting the importance of both the **timely medical advice provided through the helpline and the quality of care at the health facility**. She continues to attend follow-up visits for her pregnancy and has since encouraged her family members to seek care at Juzoor medical points.

Her story demonstrates how Juzoor’s integrated approach—linking remote consultation with in-person care—ensures that even in challenging settings, individuals can access safe, reliable, and life-saving health services



Advocacy, Policy Dialogue & Regional Leadership

In 2025, Juzoor continued to play a leading role in advancing health advocacy and policy dialogue at both national and regional levels, reinforcing its commitment to promoting health as a human right and addressing the social determinants of health through evidence-based engagement.

1) 6TH MENA REGION ADOLESCENT HEALTH CONFERENCE

A key milestone was Juzoor's central role in organizing the **6th MENA Region Adolescent Health Conference**, held in Tunis in October 2025, under the theme "From Challenges to Solutions: A Holistic Approach to Adolescents' Well-being." The conference brought together a diverse group of stakeholders, including policymakers, healthcare professionals, researchers, civil society organizations, international partners, and youth leaders from across the region and beyond.

The conference was distinguished by its strong emphasis on meaningful youth participation, with adolescents actively engaged as speakers, panelists, moderators, and contributors to discussions, ensuring that their perspectives and lived experiences informed both dialogue and recommendations. At the same time, the presence of policymakers and decision-makers provided a critical bridge between evidence, practice, and policy, strengthening the potential for translating recommendations into action.



Organized in partnership with the **Arab Coalition for Adolescent Health & Medicine (ACAHM)** and the **IPPF Arab World Office**, and supported by key regional and international partners including **IDRC, GAGE, EMPHNET, Plan International, and FP2030**, the conference served as a strategic platform for collaboration and knowledge exchange.

Through this regional platform, Juzoor contributed to shaping critical discussions on adolescent health in humanitarian and fragile contexts, including **mental health, sexual and reproductive health and rights (SRHR), nutrition, climate change, and digital wellbeing**. The conference outcomes emphasized the need for integrated, adolescent-responsive systems, stronger coordination between humanitarian and development actors, and increased investment in youth-led initiatives.

Through its leadership in convening this conference, Juzoor reaffirmed its role as a regional advocate and knowledge hub, bridging evidence, policy, and practice, and amplifying the voices of young people to influence more inclusive and sustainable health systems.



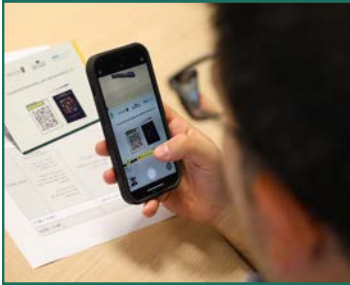
2) PROMOTING GENDER-SENSITIVE MEDIA AND SRHR ADVOCACY

In 2025, Juzoor, in partnership with the **Media Development Center – Birzeit University** and with support from **Oxfam**, launched the guide “Friendly Journalism: Professional Engagement with Sexual and Reproductive Health Issues.” The launch event brought together journalists, media professionals, and key stakeholders to promote more responsible and rights-based media coverage of sensitive health and social issues.

Held at Birzeit University, the event was attended by the **Minister of Women’s Affairs**, H.E. Mona Al-Khalili, who highlighted the importance of strengthening journalists’ capacities to address sexual and reproductive health (SRHR) issues with professionalism and sensitivity—particularly in light of the ongoing violations faced by Palestinian women in Gaza, the West Bank, and Jerusalem.

The guide serves as a practical tool to support ethical, gender-sensitive reporting and to enhance media engagement in advancing women’s rights and public health awareness. During the event, speakers emphasized the critical role of media in shaping public discourse, documenting violations, and supporting advocacy efforts in times of crisis.

The launch concluded with an interactive dialogue session that brought together media professionals and institutional representatives to reflect on the role of journalism in advocacy and recovery processes, while exploring opportunities for strengthened collaboration. The strong participation and engagement of journalists underscored the relevance of the guide and the growing demand for professional standards in reporting on SRHR and women’s rights.



3) STRENGTHENING ADOLESCENT HEALTH IN EMERGENCIES

In 2025, Juzoor, in partnership with the **Palestinian Coalition for Adolescent Health (PCAH)**, **UNFPA**, **WHO**, and **EMPHNET**, organized a specialized regional training on adolescent health in emergencies in Amman, Jordan. The three-day program brought together 30 program managers and youth representatives working with adolescents in crisis contexts, with the aim of strengthening institutional and programmatic responses to their needs.

The training combined interactive workshops with a field visit, focusing on enhancing participants' capacities to address the complex health, psychosocial, and social challenges faced by adolescents in emergencies. Key thematic areas included mental health, nutrition, and sexual and reproductive health and rights (SRHR), alongside practical approaches for integrating youth engagement into program design, implementation, and monitoring. The program also provided a platform for exchanging regional experiences and learning from best practices in Jordan.



As part of the training, participants developed practical action plans to strengthen the response of Palestinian institutions to adolescent needs in humanitarian settings, emphasizing coordinated, youth-centered, and sustainable interventions. The program concluded with field visits to the **Institute for Family Health – Noor Al Hussein Foundation**, where participants observed adolescent-focused services and engaged directly with service providers, enriching their learning through real-world application.



4) STRENGTHENING EMERGENCY HEALTH AND HUMANITARIAN RESPONSE CAPACITIES

In 2025, Juzoor concluded a four-day intensive training program on **Emergency Health and Humanitarian Response**, targeting Palestinian professionals working in the health and humanitarian sectors. The program was developed in response to the increasingly complex and protracted emergency context in Palestine, where health workers continue to operate under conditions of conflict, displacement, limited resources, and damaged infrastructure.

As part of its broader efforts to enhance emergency preparedness, Juzoor designed this training—the first of its kind at the national level—to strengthen the capacities of frontline responders. The program focused on equipping healthcare providers and humanitarian workers, including doctors, nurses, paramedics, and first responders, with the knowledge and skills required to effectively manage medical, psychological, social, and logistical aspects of emergency response. It also emphasized the importance of coordination, teamwork, and adherence to international humanitarian law in protecting vulnerable populations and strengthening community resilience.

The training brought together **32 participants** representing key national institutions, including the **Ministry of Health, Ministry of Social Development, UNRWA, the Palestinian Medical Relief Society, and the Palestinian Red Crescent Society**. It was delivered under the supervision of national and international experts, in partnership with the **Eastern Mediterranean Region Autism Network (EMRAN)**.

Colleagues from Gaza participated remotely, reflecting Juzoor's commitment to inclusive capacity-building despite ongoing access constraints. The training concluded with a set of recommendations highlighting the importance of institutionalizing such programs as a strategic priority to strengthen preparedness and response capacities in the face of ongoing emergencies.

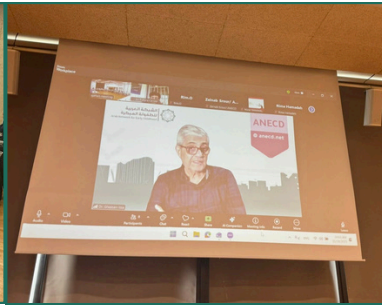


5) EARLY CHILDHOOD DEVELOPMENT: NATIONAL AND REGIONAL DIALOGUE

In line with its commitment to advancing early childhood development (ECD) policies, Juzoor—through its leadership of the Palestinian Network for Early Childhood Development—convened the network’s annual forum in 2025, **marking Universal Children’s Day**. The forum brought together member institutions from across Palestine, alongside representatives from the Arab Network for Early Childhood Development, who joined virtually, and members of the National Early Childhood Committee.

The forum served as an important national and regional platform to strengthen collaboration, exchange knowledge, and align efforts toward improving early childhood policies and programs. Participants discussed emerging national and regional ECD strategies, while also reviewing joint priorities and the collaborative action plan for 2026 between the Palestinian and Arab networks.

Discussions also focused on the achievements and ongoing work of member institutions, as well as planned initiatives for the coming year, including the network’s communication strategy and opportunities to enhance coordination and collective action. The forum reaffirmed the critical role of the network in driving policy dialogue and strengthening partnerships to advance the well-being and development of young children in Palestine and across the region.



6) “FROM THE COMMUNITY TO THE WORLD: THE VOICE OF THE COMMUNITY REACHES THE WORLD, “CONFERENCE

In addition to its regional advocacy efforts, Juzoor continued to strengthen youth-led policy engagement at the national level. In 2025, Juzoor concluded the project **“From the Community to the World: The Voice of the Community Reaches the World,”** implemented in partnership with Search for Common Ground and supported by the Government of the Netherlands, through a youth conference titled “From Learning to Leadership: The Journey of Youth Empowerment.”

The conference was organized and led by **Young Juzoor, the organization’s youth council**, as the primary beneficiaries of the project. It served as a platform to showcase the outcomes of an intensive capacity-building journey, during which youth participants developed the skills and knowledge needed to lead community initiatives and actively contribute to policy dialogue.

Throughout the conference, youth members facilitated interactive discussions, presented their community initiatives, and introduced a policy paper reflecting their priorities and recommendations. A key highlight was a high-level dialogue session that brought together decision-makers from the Ministry of Health, Ministry of Labor, and the Higher Council for Youth and Sports, who recognized the critical role of youth in shaping national policies and emphasized the importance of institutionalizing their participation.

The conference was attended by a wide range of local organizations and youth groups, further reinforcing the importance of creating inclusive spaces for youth voices. It concluded with the recognition of Young Juzoor members for their commitment and contributions throughout the project.



التعاون مع مؤسسة Search for Common Ground ودعم من الحكومة التونسية
لتقديم المجلس الشبابي Young Jazoor المؤسسة جازور لفرقاء الصبي والاجتهابي

من التعلم إلى القيادة: رحلة تمكين الشباب

دعوة لحضور مؤتمر شبابي

نتشرف مؤسسة جازور لفرقاء الصبي والاجتهابي بدعوتكم لحضور الحفل الكتابي
لمشروع من القاعدة المجتمعية إلى العالم، صوت المجتمع... يصل إلى العالم
بالشراكة مع مؤسسة Search for Common Ground وبدعم من الحكومة التونسية
والمنفذ من قبل المجلس الشبابي التابع لجازور Young Jazoor تحت عنوان:

من التعلم إلى القيادة: رحلة تمكين الشباب

يوم الأربعاء 26/11/2025
من الساعة 2:00 - 9:00
فندق الكرميل / رام الله



In 2024, Juzoor established Young Juzoor, its Youth Council, to empower young people and strengthen their engagement in health and social development.

In 2025, the initiative launched its second cycle, bringing together a diverse group of members from fields such as media, medicine, law, and community work. The council reflects broad representation from across the West Bank, including youth from partner organizations and young persons with disabilities, underscoring Juzoor's commitment to inclusion, diversity, and meaningful youth participation.



Youth Empowerment



Community Engagement and Impact



Advocacy for Youth Rights



Inclusion and Diversity



Social Responsibility & Awareness

1. BREAST CANCER AWARENESS INITIATIVE

In 2025, Juzoor participated in the launch of the **Breast Cancer Awareness Campaign** under the slogan **“Your Right to Screening... Your Right to Life,”**. As part of Pink October activities, the organization joined efforts to amplify key messages on the importance of early detection and regular screening for breast cancer. In addition, Juzoor contributed to **raising public awareness** through its social media platforms, sharing awareness messages to encourage women to prioritize their health and undergo timely screening.



Juzoor also implemented through “You are stronger” network a counseling training in collaboration with specialists in health, protection, and psychosocial support. targeting 20 health and community care providers in the West Bank, aiming to strengthen knowledge and skills to better support women in need of any related services within their communities.



2. ELDERLY DAY AWARENESS

On the occasion of the **International Day of Older Persons**, Juzoor participated in marking this important day by highlighting the value, dignity, and contributions of older persons in society. The organization emphasized the importance of promoting healthy and active ageing as a fundamental right for all.

As part of its engagement, Juzoor visited the **Al Bireh Women's Arab Union Society**, where discussions were held with the board of directors to explore opportunities for future collaboration in supporting older women and enhancing their well-being. The visit also included awareness-raising and psychosocial support activities, alongside the distribution of psychosocial support packages aimed at strengthening resilience and improving the quality of life of elderly women.

Through these efforts, Juzoor reinforced its commitment to ensuring that older persons live with dignity, care, and inclusion within their communities.



3. NATIONAL DIABETES AWARENESS CAMPAIGN

To mark World Diabetes Day, Juzoor, in partnership with the Ministry of Health, Bank of Palestine, UNRWA, AVH, and the World Diabetes Foundation, launched a nationwide awareness campaign under the theme **“The Journey of Diabetes... A Story of Awareness and Safety.”**

The campaign was implemented across the West Bank and Gaza through social media and radio messaging, promoting diabetes prevention and healthy lifestyle. It also delivered tailored awareness messages for people living with diabetes, alongside home visits for elderly individuals with limited access to health services to provide screening and guidance.

Community-based outreach was further strengthened through a mobile diabetes clinic from AVH, which provided comprehensive screening services, including blood sugar testing, diabetic foot examinations, and retinal eye screenings. The team also delivered health education sessions and distributed awareness materials.

In Gaza, a parallel response included community awareness activities and the distribution of nutrition parcels.



Juzoor's Participations

1) ADVANCING SRHR ADVOCACY AT THE GLOBAL LEVEL

In 2025, Juzoor actively contributed to global advocacy efforts through the strong engagement of its team at the **Commission on the Status of Women (CSW) in New York**—one of the most important global platforms where women, policymakers, and civil society actors from around the world convene to discuss priorities, challenges, and progress on gender equality and women’s rights.

As part of this participation, Juzoor led a high-level side event titled **“Unfinished Business: Beijing +30 – Reflections on SRHR in the MENA Region,”** organized in collaboration with Oxfam. Juzoor’s team played a central role in conceptualizing, organizing, and facilitating the event, ensuring that regional and Palestinian perspectives were strongly represented.



Through this platform, Juzoor highlighted the urgent realities faced by Palestinian women, particularly in Gaza, shedding light on the severe impact of ongoing conflict on their health, protection, and access to essential services, including sexual and reproductive health and rights (SRHR). The discussion emphasized the need for rights-based, inclusive, and context-sensitive approaches that respond to the needs of women living in crisis settings.

The panel featured representatives from Juzoor alongside regional partners, including Love Matters Egypt, the Asfari Institute for Civil Society and Citizenship, and Dawar for Arts and Development, offering diverse perspectives from civil society, academia, and advocacy platforms.

Through this engagement, Juzoor's team reinforced the organization's role as a key regional advocate, elevating Palestinian voices within global policy spaces and contributing to shaping international dialogue on gender equality and SRHR.

2) BUILDING PUBLIC HEALTH LEADERSHIP FOR EMERGENCY PREPAREDNESS

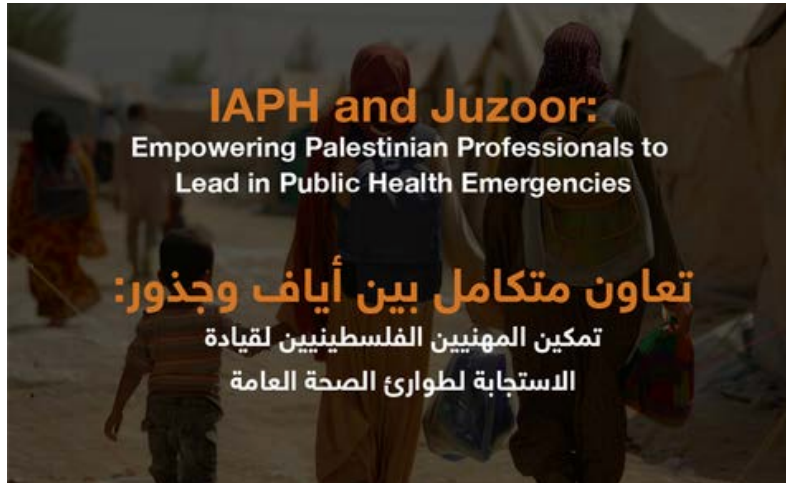
In 2025, Juzoor strengthened its commitment to building resilient health systems through a strategic partnership with **the International Academy of Public Health (IAPH)**. As part of this collaboration, Juzoor sponsored **6** Palestinian professionals — placing particular emphasis on empowering women — to enroll in the Executive Professional Master's in Public Health Emergency Management (MPPHE).

This internationally accredited program equips participants with advanced skills in emergency preparedness, outbreak response, risk communication, and health systems strengthening. It is designed to develop leadership capacities that directly respond to the needs of health systems operating in complex and crisis-affected contexts.

Through this initiative, Juzoor invested in developing a new generation of public health leaders capable of navigating emergencies and contributing to more effective and coordinated responses. The program combines academic rigor with practical application, ensuring that participants are equipped to translate their learning into real-world impact within Palestinian health institutions.

Beyond individual capacity development, this partnership reflects a broader strategic vision to strengthen national preparedness and response systems. Building on this collaboration, **Juzoor and IAPH** are exploring further joint initiatives, including expanding scholarship opportunities, developing specialized training programs, and advancing leadership development efforts.

This initiative represents a long-term investment in strengthening local expertise and leadership, contributing to a more prepared, responsive, and resilient health system in Palestine.



3) STRENGTHENING HUMANITARIAN LEADERSHIP AND LOCAL RESPONSE

In 2025, Juzoor actively contributed to global discussions on humanitarian leadership through its participation in the Humanitarian Leadership Conference, organized by the KIT Institute and held in Doha, Qatar. Juzoor's team engaged in two high-level panel discussions focused on transformative leadership in times of crisis.

In the session **“Solidarity in a Vacuum: Civil Society Leadership to Uphold Gaza’s Health Sector,”** Juzoor's team shared insights on the critical role of civil society organizations in sustaining health systems and leading humanitarian response efforts in the absence of adequate international action. The discussion highlighted the resilience and leadership of local actors in ensuring the continuity of essential services under extreme conditions.

Juzoor's team also contributed to a second session, **“When Guns Fall Silent and Earth Stops Shaking,”** organized in collaboration with Plan International, which focused on the importance of locally led approaches in recovery and rebuilding processes. The session emphasized the need to center communities in post-crisis efforts to restore lives, strengthen systems, and build sustainable pathways for recovery.



4) INVESTING IN STAFF CAPACITY AND ORGANIZATIONAL EXCELLENCE

As part of its ongoing commitment to strengthening institutional performance, Juzoor invested in enhancing the professional capacities of its staff through a tailored training program in project management. The program was carefully designed to align with the organization's operational context and its strategic focus on delivering high-quality health and development interventions.

Implemented in collaboration with the **American University in Cairo (AUC)**, a leading institution in professional training, the program was customized to reflect Juzoor's specific needs and to provide practical tools that support the effective planning, implementation, and management of health projects.

The training included intensive in-person sessions in Cairo, followed by a remote learning phase to complete the requirements for professional certification. It combined theoretical foundations with practical applications, including case studies, group exercises, and presentations, offering participants a comprehensive and hands-on learning experience.

Through this initiative, Juzoor strengthened the capacity of its team to lead and manage projects more effectively, contributing to improved program quality, sustainability, and impact across its interventions.



Research and Knowledge Generation

In 2025, Juzoor continued to prioritize research as a cornerstone of its programming and advocacy efforts. Through a range of studies and collaborative initiatives, the organization deepened its understanding of evolving public health challenges, identified critical service gaps, and captured the realities faced by vulnerable communities across Palestine. These insights played a key role in guiding responsive interventions and strengthening Juzoor's contribution to national discussions and policy development in both emergency and long-term development contexts.

1) NUTRITIONAL STATUS AND ANEMIA AMONG SCHOOL CHILDREN IN THE WEST BANK

- Conducted a cross-sectional assessment among students aged **5–19 years in ten schools** participating in the **Nutrition Friendly Schools Initiative (NFSI) in the West Bank** to examine malnutrition and anemia. Findings highlighted a significant double burden of malnutrition, alongside a high prevalence of anemia among students, with variations observed across different age groups and between males and females, reflecting distinct patterns of vulnerability. An explanatory breakdown of the figures is provided below.



Core Figures

2,458 students assessed

Age range: 5-19 years

10 schools (Nutrition Friendly Schools Initiative - West Bank)



Malnutrition Overview

36.7% Overweight or obese

2.2% Thinness or severe thinness



Anemia

42.8% Students with anemia

Most common type: Moderate anemia



Age Group

42.7% Overweight/obesity (ages 10-14)

15.6% Obesity peak (ages 15-19)

35.4% Anemia (females 15-19)

34.3% Anemia (ages 5-11 & 12-14)

The study highlights the urgent need to strengthen school-based nutrition interventions, including healthier food environments, nutrition education, physical activity promotion, growth monitoring, and anemia prevention strategies. Findings are being used to inform policy dialogue and future programming with education and health stakeholders in Palestine.

2) IMPACT OF POLITICAL VIOLENCE ON ADOLESCENT MENTAL HEALTH AND PSYCHOSOCIAL WELL-BEING IN THE NORTHERN WEST BANK: A MIXED-METHODS STUDY

Conducted a mixed-methods assessment among **1,238 adolescents** and youth **aged 15–24 years** across Jenin, Tulkarem, and Tubas to examine how exposure to political violence affects **mental health, psychosocial well-being, education, livelihoods, and future outlook**. Findings revealed widespread and repeated exposure to violence, with participants reporting an average of **10 conflict-related** incidents in the past year, including raids, checkpoint closures, forced displacement, home damage, and witnessing injury or death.

Psychological Impact

41.2%

Probable PTSD symptoms

75.8%

Severe psychological distress

Exposure to Violence

Higher exposure →
worsening trauma
symptoms & lower
psychosocial well-being
(dose-response effect)

Education Disruption

51.4%

Stopped school temporarily
or permanently

38.2%

Declining academic performance

Livelihood Impact

86.4%

Negative impact on
household income or
livelihoods

Despite these hardships, important protective factors remained. Around **65.7% of adolescents** reported moderate to high resilience (**33.3% moderate; 32.4% high**), while approximately **one-third (34.3%) had low resilience**. Participants also reported moderate psychosocial well-being, generally moderate to high social support, and a moderate level of hope for the future, underscoring the continued importance of family connectedness, faith, and supportive relationships in sustaining coping and optimism.

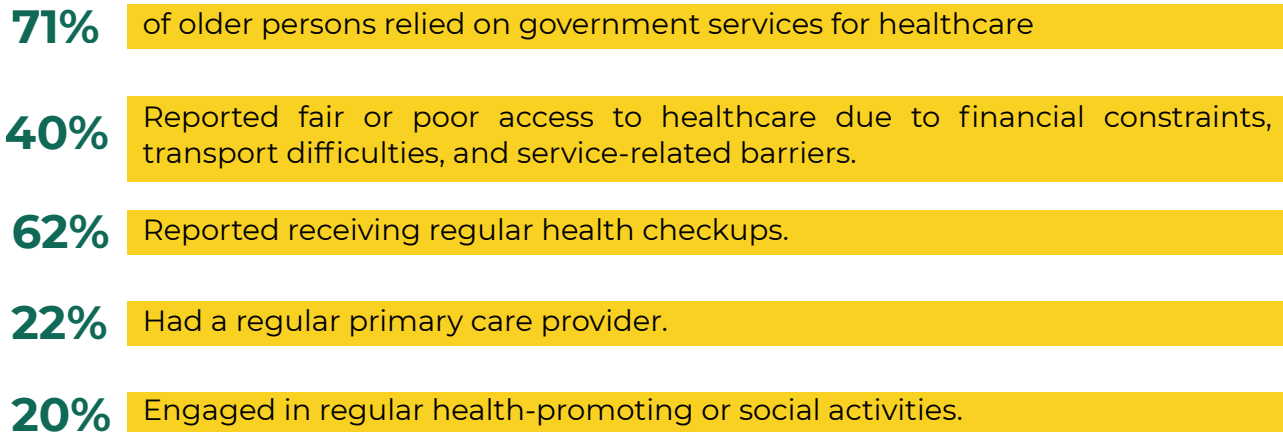
The study underscores the urgent need for integrated mental health and psychosocial support (MHPSS) services, protection-focused education responses, livelihood assistance, and youth-centered policies that address both psychological trauma and the structural barriers undermining adolescent development and future opportunities.

3) PERCEPTIONS AND REALITIES OF HEALTHY AGEING IN THE WEST BANK: A CROSS-SECTIONAL STUDY OF OLDER PERSONS' ACCESS, WELL-BEING, AND SOCIAL INCLUSION

Conducted a cross-sectional study among **644 older persons aged 60 years** and above across the West Bank to examine access to healthcare, healthy ageing, social inclusion, and well-being. Findings indicate a growing burden of chronic disease, disability, and functional dependence, with 25.9% of older persons living alone, increasing risks of social isolation and unmet care needs.



The findings highlight key indicators related to healthcare access, continuity of care, and healthy ageing among older persons. The figures below summarize the main statistical results from the study, note that there is a notable decline in participation in social and health activities with age and generally limited recognition of older persons' rights, with only a minority reporting consistent respect for these rights.



Despite these challenges, family support remained a key protective factor, alongside moderate satisfaction with services among some respondents. However, **financial insecurity, mobility limitations, and lack of age-friendly services** continued to significantly hinder active and healthy ageing. The study underscores the urgent need to strengthen age-friendly health systems, expand community-based and primary care services, improve financial protection, enhance accessible infrastructure and transport, and reinforce social protection mechanisms to ensure dignified and healthy ageing in the West Bank.

POLICY BRIEF 1 : STATUS AND LIVING CONDITIONS OF OLDER PERSONS IN PALESTINE (KEY FINDINGS FROM A 2024 SURVEY)

A policy paper was developed based on a **2023 survey of ~1,000 older persons** in Gaza and the West Bank, examining living conditions, health status, service access, social support, and quality of life.

Findings show **substantial multidimensional vulnerability** among older persons. About one-quarter are unable to afford housing, and many experience food and water insecurity, alongside difficulties accessing basic services such as markets due to financial and mobility constraints

There is a **high burden of chronic disease** and functional limitation, with over **80% reporting at least one chronic condition** and around one-third requiring assistance with daily activities. Disability is widespread, particularly mobility, vision, and hearing impairments, increasing with age and limiting independence. Access to healthcare is constrained by **financial, transport, and geographic barriers**, disproportionately affecting women, persons with disabilities, low-income groups, and rural residents. While family remains the main support system, older persons continue to face risks of neglect, isolation, and limited formal care support. Social participation is low, with limited engagement in community or health-promoting activities. Mental health concerns are present among a smaller but important subgroup, particularly among older women and the oldest age groups.

These challenges are compounded by the broader **socio-political context**, including occupation-related restrictions, poverty, weak social protection systems, and limited age-responsive services.

Key Policy Messages:

- **Absence of comprehensive age-specific legislation and weak rights enforcement**
- **Limited integration of geriatric and long-term care services**
- **Inadequate pensions and social protection systems**
- **Lack of national ageing data systems**
- **Insufficient home-based and community care services**

The findings highlight the urgent need for integrated, age-friendly, and rights-based systems of care, improved financial protection, and expanded community and long-term care services to ensure dignity and healthy ageing for older persons in Palestine.

POLICY BRIEF 2: INVESTING IN YOUTH IN THE WEST BANK

The brief highlights that **youth (15–29)** constitute a major demographic group in the West Bank but face substantial structural barriers limiting their economic participation, civic engagement, and transition to adulthood. Youth experience **high unemployment and economic exclusion**, with rates around **21–22% in the West Bank**, much higher among graduates (**48%**) and young women (**up to 61% outside education or work**). Nearly 44% of employed youth are in informal, insecure jobs without social protection. The post-2023 loss of work permits further worsened poverty and household vulnerability.

Despite high education levels, there is a **clear skills mismatch**, particularly in digital, soft, and entrepreneurial competencies, alongside limited labor market absorption and restricted access to training and employment opportunities.

Youth participation in formal decision-making is extremely limited (**less than 1%**), although informal engagement through volunteering, digital activism, and community initiatives is strong. Youth also face increasing psychosocial stress linked to unemployment, mobility restrictions, and political instability.

Inequalities are pronounced, with **young women, youth in marginalized areas (refugee camps, Area C), and youth with disabilities** facing compounded exclusion from education, employment, and services. Despite these challenges, youth demonstrate high resilience and strong civic motivation, actively contributing through informal networks, digital platforms, and community-based initiatives.

Key Policy Messages:

- **Youth are a key demographic asset but structurally constrained**
- **Unemployment, informality, and skills mismatch are central challenges**
- **Severe inequalities affect women, marginalized areas, and youth with disabilities**
- **Civic engagement is strong informally but weak in formal governance**
- **Youth remain highly resilient and socially engaged despite adversity**

Without targeted investment in jobs, skills, inclusion, and participation, youth potential will remain underutilized. However, enabling youth through economic opportunities and meaningful civic engagement can transform them into key drivers of resilience, innovation, and sustainable development in the West Bank.

JUZOOR'S GOVERNANCE

Our Board of Directors adhere to the same principles and work to support, fundraise, and advocate for Juzoor's field activities and operations.

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THANK YOU FOR YOUR SUPPORT

We extend our deepest gratitude to all our donors, partners, supporters, and friends whose trust and commitment made our work possible this year. We are especially thankful to the individuals who generously contributed through personal donations, standing in solidarity with our mission and the communities we serve. Your support continues to inspire and strengthen our efforts every day.

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JUZOOR'S CONTACT INFORMATION

 +972 241 4488

 +972 241 4484

 info@juzoor.org

 <http://www.juzoor.org>

 JUZOOR for Health & Social Development

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 juzoor.ps