

# COVID - 19 EMERGENCY SUPPORT JUZOOR WEEKLY ACTIVITIES REPORT

Reporting Period (2/5 - 9/5)



In light of the global pandemic of COVID-19, Juzoor for Health and Social Development has shifted to emergency mode and is conducting activities tailored to meet the needs of the people during the novel coronavirus pandemic.

Working for the health, safety and well-being of the Palestinian people, Juzoor is continuing to advocate for the right of the Palestinian people during these uncertain times at the national, regional and global level. Juzoor is an essential partner in the Health Cluster, the National Steering Committee for COVID - 19, and other national committees working in-line with the national needs and priorities. This week, Juzoor continued to coordinate with the Ministry of Health (MoH), Ministry of Education (MoE), Ministry of Social Development (MoSD), and met with various donors/partners and local NGOs. Additionally, Juzoor is part of a national committee under the MoSD to study the social impact of the virus in Palestine. Moreover, Juzoor held meetings with the Palestinian Health Policy Forum. With Juzoor taking an active role along with PHPF, a task force committee was formed to work on policy and ways to support the MoH. The overall aim of the all meetings was to exchange ideas, coordinate, find ways of collaboration, and discuss future interventions in regards to the virus.

**Below are the core interventions and highlights of activities conducted during this reporting period:**



## EMERGENCY RESPONSE

The goal of this intervention is to alleviate the current COVID-19 load on our Ministry of Health system at the practitioner level and continue to advocate to support the needs of the Palestinian people. Juzoor is working actively to coordinate between the West Bank and Gaza. This week Juzoor has:

- This week in Gaza, Juzoor staff held multiple meetings with MoH-Gaza and partners to hire necessary staff where needed. A list of emergency items and supply for the staff were identified.
- In Gaza, Juzoor staff has been in close contact with community partners and are working with them to assist people seeking family protection from domestic violence during the lockdown.
- Prepared and packaged 10,000 hygiene kits to be distributed to Gaza, Tubas & Jordan Valley, Hebron, Ramallah, and Tulkarem governorates.
- Conducted a rapid assessment to determine the basic needs in 4 governorates in the West Bank.
- To assist with the needs, Juzoor set up a public health team of 20 health worker for the first phase. They were equipped with a first aid kit and PPE to be able to deliver basic services to vulnerable families in the 4 governorates.

- Developed a work protocol procedure for the health team to follow during their visits.
- Prepared online training material for the health workers on personal safety and instructions on how to respond.



## INFECTION PREVENTION & CONTROL

Juzoor is carrying out a series of virtual infection prevention trainings for healthcare workers, basic service workers, and community healthcare workers. This week Juzoor has:

- Prepared for an online course for 40 healthcare provider who are involved in fighting COVID-19, to be given next week. They will receive virtual capacity building trainings on Infection Prevention and Control (IPC), Hygiene, Critical Care Course, and other essential American Heart Association emergency courses.
- Juzoor is giving advise through the WhatsApp chatrooms by providing messages and illustrations about infection prevention and control to avoid contamination, particularly during the month of Ramadan, by giving tips on how to safely shop and prepare food.



## POLICY RESEARCH & RAPID ASSESSMENT SURVEYS

Juzoor has prepared a plan to carry out a series of assessments and surveys. The main aim of this intervention is study the implications the government lockdown has on the behavior of people and to provide essential information to assist decision & policy-makers in taking the necessary action in fighting the pandemic.

- Finalized the survey questions for people with type 2 diabetes to examine the effect of the lockdown on their nutritional lifestyle.



## NUTRITION & FOOD SAFETY

The aim of this intervention is to provide information on healthy eating, food safety at the production and consumer level, how to safely shop, safely empty grocery bags, and prepare food to minimize transmission of the novel coronavirus. Additionally, to provide tips on the types of food that could boost immunity, what type of food to eat if infected, and finally how to avoid the negative impact of the lockdown on food & eating behavior. This week Juzoor has:

- Through our social media campaign, Juzoor has been providing daily tips on nutrition and food safety, among other tips.
- Juzoor is continuing to give advice through WhatsApp chat rooms to women, mainly pregnant, lactating women, and the elderly with chronic conditions such as diabetes and hypertension.



## HEALTH INFORMATION HELPLINE

Juzoor's 24-hour health information helpline (1800-500-600) provides core services and information to support pregnant women, lactating women, nutrition information, neonatal and post-natal support, and more. This week Juzoor has:

- Conducted an interview with a local radio and TV station to inform the public about the information helpline.
- Posted an animation film that is being used for promotion of the helpline.



## COMMUNITY OUTREACH SUPPORT

Juzoor provides provision of health & social support and care to communities and vulnerable populations affected by the self-distancing measures. This week Juzoor has:

- Prepared a list of tips for our Ramadan campaign that are being shared daily on Juzoor's facebook page.
- Followed up with the pre-diabetic and anemia patients through phone calls and WhatsApp chat rooms to provide necessary nutrition and infection prevention advice.
- Posted daily tips on Facebook on nutrition, positive parenting, gender-based violence, food safety, infection prevention and other relevant topics to assist during the pandemic.



## PUBLIC HEALTH COMMUNICATION

The aim of this intervention is to increase access to reliable health information and address unmet needs. This week Juzoor has:

- Conducted a TV interview with Maan news agency about healthy nutrition and tips for Ramadan during the lockdown. The interview received more than 31,000 views.
- Prepared material on nutrition that will be incorporated in a film to highlight the impact of the lockdown on adolescent nutrition.
- In the process of finalizing a film highlighting the proper safety measures shop owners must take to protect themselves and customers from contamination.