



ANNUAL REPORT

2014

“A Palestinian society where all individuals enjoy Wellbeing and Health”

COMMUNITY . CAPACITY ENHANCEMENT . HEALTH POLICIES

Juzoor for Health & Social Development

Is a Palestinian non-governmental organization working at the national level, dedicated to improving and promoting health as a basic human right. Juzoor (“roots” in Arabic) was established in 1996 by a group of Palestinian experts and pioneers in various fields, particularly the field of community health.

Juzoor has become a resource for Palestinian institutions through developing creative model programs in the health and social fields that can be adopted and replicated at the community and national levels.

Juzoor believes that in order to make a sustainable and lasting impact on the health of Palestinians it must contribute to the national level policy dialogue, and help affect positive change on the macro level. Juzoor seeks to stimulate policy dialogue among stakeholders by:

- Building alliances with several national bodies that influence the formation and implementation of health and social policies.
- Networking with national and regional organizations and institutions as part of numerous consortia, forums and groups that work toward common goals.
- Participating as a co-founder of the Palestinian Health policy forum and Middle East and North Africa health policy forum.

Continuous Professional Development (CPD) is an important strategy for

quality improvement in the health and social sectors. Juzoor’s CPD Unit contributes to improving the performance of health and social service providers by:

- Enhancing capacity of health and social service providers in their respective fields,

To promote the wellbeing and health as a right for all members of Palestinian society by influencing health and social policies and creating innovative, sustainable development models

through offering evidence-based programs that standardize skills and knowledge:

- Developing curricula, manuals, job aids and endorsed protocols for training in various health and social subjects.
- Developing strategic coalitions and relations with relevant individuals and institutions.
- Introducing and sustaining interna-

tionally accredited training programs, for example the American Heart Association (AHA) Training courses (in 2012 Juzoor became the first AHA accredited Training Center in Palestine), and the American Academy of Family Physicians’ Advanced Life Support in Obstetrics (ALSO) training.

Juzoor tackles critical emerging public health issues, through **Community development** program which seeks to empower individuals and groups of people with the skills they need to effect change within their communities and connecting prevention and intervention for the individual to the level of the whole population by addressing the social determinants of health including poverty, gender equity, political dependence, socio economic equality and education.

Message from the Chair of the Board

It is with great pleasure that I present to you Juzoor's Annual Report 2014. Founded in 1996, Juzoor remains at the forefront of efforts to improve the lives of all Palestinians and continues to make progress towards health and social development. Two key elements have helped us implement a successful health and social development strategy. The first is our active integration of core values into program initiatives; by ensuring that each initiative reflects our vision and mission, Juzoor remains unique in its holistic, rights-based approach to health. The second is our effective engagement with a range of stakeholders, from community health workers and health providers to Ministry of Health officials and national legislators. The breadth and depth of our work allows us to ensure that national policies reflect the needs of communities.

We have demonstrated time and again that the most successful health and social development efforts are those that actively prioritize, promote, and protect rights and empower people to make informed choices. Our three core programmatic pillars of Community Empowerment, Continuous Professional Development, and Policy Dialogue and Advocacy address health rights, empowerment, and equity through innovative, community-focused, and collaborative approaches. In all our endeavors, we strive to pave the way for health system strengthening and community empowerment, setting the pace for others rather than accepting the status quo.

We are deeply grateful for the support of our funders and partners, whose partnerships are vital to our ability to maintain high quality programs. Finally, our accomplishments were also made possible by the invaluable input and hard work of our dedicated staff and remarkable Board of Directors.



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Saro Nakashian
Chair of the Board

Letter from the Executive Director

It is with utmost pride that I present to you Juzoor's annual activities report for 2014. In the midst of political, social, and economic uncertainty, Juzoor continues to spearhead community health and social development initiatives that make a real difference in the lives of Palestinians. As this report demonstrates, Juzoor's health workforce strengthening and community empowerment programs provide much-needed access to healthcare and social development. Our organization is renowned for its unwavering dedication to the well-being of Palestinians, collaborative team dynamics, and high standards of integrity. As a consequence of these attributes, Juzoor remains a leading actor in addressing today's health and social challenges, most notably by offering technical support to other agencies involved in the provision of health services across Palestine.

Throughout 2014, Juzoor remained at the forefront of national and local health sector reform, providing technical support to the emerging health workforce and empowering communities to advocate for their right to health. Through its Community Empowerment program, Juzoor has bolstered women's awareness of their rights to reproductive health and protection from gender-based violence. Similarly, Juzoor has provided youth in vulnerable communities with a platform to voice their perception of Palestinian identity and to participate freely with one another in national dialogue. Juzoor's flagship Continuous Professional Development program continues to provide a number of internationally accredited training programs to improve the professional level of health staff and providers. Finally, noteworthy Policy Dialogue and Advocacy initiatives for 2014 included organization of the Biennial Nutrition Conference, research on risk behaviors among Palestinian youth, and establishing regional networks through the Middle East and North Africa Health Policy Forum).



I am confident that with continuous and steadfast support from our staff, affiliates and partners, we at Juzoor will continue to drive social and health development in Palestine.

Dr. Salwa Najjab
Executive Director

Juzoor at a Glance

Welcome to Juzoor's 2014 Annual Report. The following pages aim to highlight our programmatic achievements in the past year as well as to communicate to international partners and supporters our approach to improving the physical and emotional well-being of Palestinians.

Founded in 1996, Juzoor is a Palestinian non-governmental organization dedicated to improving the health and well-being of Palestinian individuals, families, and communities. The name Juzoor ('roots' in Arabic) is evidence of our commitment to addressing the underlying socioeconomic determinants of health and wellness. Our holistic approach to health promotion and disease prevention reflects our belief that health (physical, emotional, mental, and social) is a basic human right for all people.

Juzoor works on multiple levels with community-based organizations, service providers, governmental bodies, international organizations, and the community at large (particularly women, children and youth). We operate in East Jerusalem, the West Bank, and Gaza.

COMMUNITY EMPOWERMENT

We work to raise awareness on key health and social issues, and to empower fellow Palestinians to lead healthy lives and to, in turn, support those around them. We aim to build innovative models that can be adopted and replicated locally and regionally.

POLICY DIALOGUE AND

ADVOCACY We are actively engaged in policy dialogue; we advocate for policy changes on the national level, based on community needs and national indicators.

CONTINUOUS PROFESSIONAL DEVELOPMENT

Working hand-in-hand with government entities, community-based organizations healthcare providers, and educators, Juzoor strives to build professional expertise in the health and social sectors. Acting as a bridge between local, regional and international institutions, we facilitate the transfer of knowledge and the exchange of best practices.

VISION

***“A Palestinian society
where all individuals enjoy
Well-being and Health”***

MISSION

***“To promote well-being and health as a right for all
members of the Palestinian society by influencing
health and social policies and creating innovative,
sustainable development models”***

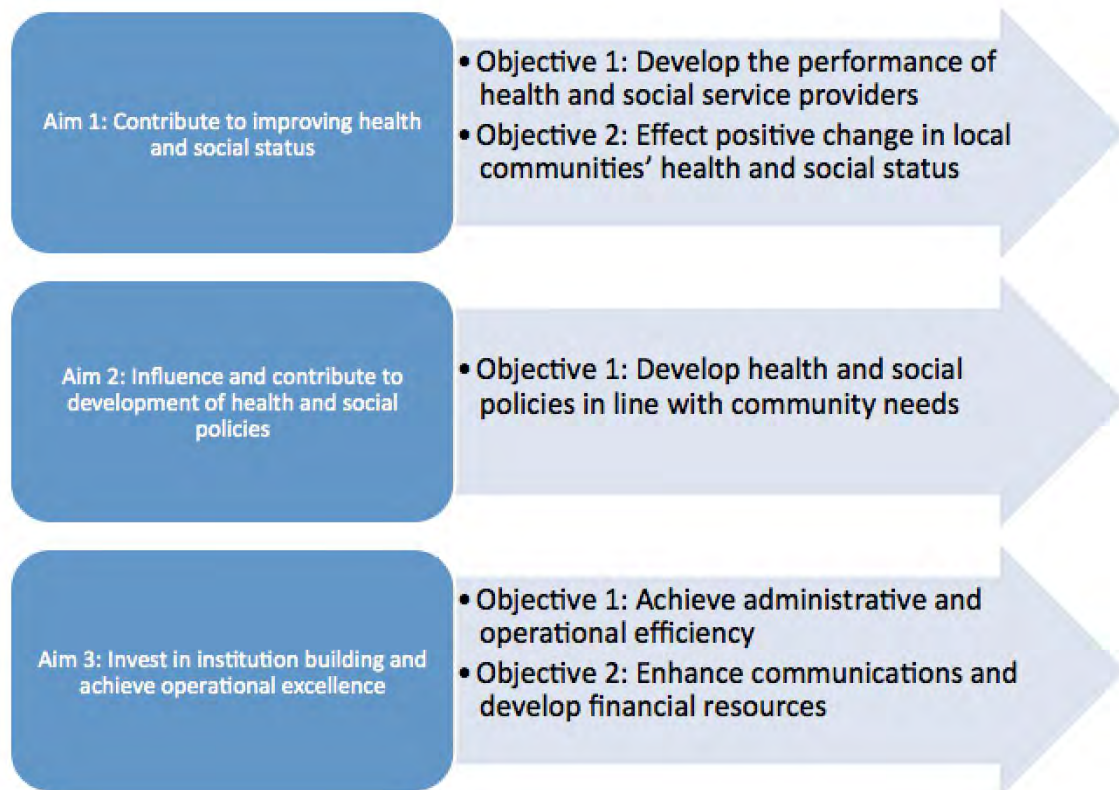
Institutional Values

In pursuit of its mission, Juzoor endorses a set of institutional values as follows:

- Objectivity and non-bias in serving the community
- Respect for dignity and human rights
- Attachment to national aspirations and adherence to Palestinian development priorities
- Excellence and creativity
- Adoption of evidence-based, results-based methodology
- Learning from international and regional experiences
- Culture of respect and acceptance of others
- Belief in partnership at the community and institutional levels
- Independence, progressive ideology, and social justice

Strategic Goals

During the period 2012-2015, Juzoor will dedicate all efforts of its staff, resources and management to the achievement of the aims and strategic objectives outlined in the figure below:





PROGRAMS

1. CONTINUOUS PROFESSIONAL DEVELOPMENT (CPD)



CONTINUOUS PROFESSIONAL DEVELOPMENT (CPD)

OVERVIEW

A cadre of health professionals trained in the latest evidence-based methods and practices is a key component of a well-functioning health system, one that is adaptable to meet the needs of the population. In line with Juzoor's belief that an effective health system is one that can adapt to meet the needs of the population, the Continuous Professional Development (CPD) Unit was established in 2003 as a strategic instrument to improve health and social services in Palestine. CPD contributes to performance improvement of health providers through standardizing skills according to evidence-based guidelines and practices, improving access to high quality care, and facilitating interactions and dialogue between Palestinian health providers. Over the last decade, Juzoor has focused on implementing a number of activities in CPD to upgrade the knowledge base and to improve the technical skills and performance of providers in various service settings throughout Palestine. Juzoor's philosophy is that human resource development is a crucial element in not only developing skills, knowledge, and attitudes, but also in helping to create an enabling environment whereby organizations can perform effectively, efficiently, and in a sustainable manner.

Our programs are based on the latest evidence-based information, are delivered according to the highest quality, incorporate innovative and dynamic methodologies, and follow a specific lifecycle (see below). All of our courses draw upon adult learning principles and emphasize practical knowledge, skills-based simulations and drills, group learning exercises, and self-study and preparation (including in some courses online work).

The Continuous Professional Development (CPD) program responds to Juzoor's strategic goal of "contributing to supporting and upgrading the health and social status of the Palestinians." Thus, the aim of the CPD program is to develop the performance of health and social service providers. Specific objectives of the program include the following:

1. Enhance the capacity of health and social service providers in their respective fields.
2. Develop curricula, manuals, job aids, and endorsed protocols for training in various health and social subjects.

Training Life Cycle



3. Develop strategic coalitions and relations with relevant individuals and institutions.

Juzoor strives to bring evidence-based, internationally accredited training programs to the country such as the Advanced Life Support in Obstetrics (ALSO) training from the American Academy of Family Physicians.

We develop and invest in national teams of trainers in different specialties to deliver training programs according to the latest scientific updates and in accordance with best practices. Juzoor-affiliated instructors come from diverse backgrounds, representing the major stakeholders in the health sector (Ministry, UNRWA, NGOs and private practice), and the health and teaching institutions (universities, medical schools, nursing colleges and hospitals implementing residency training programs) all across the West Bank and Gaza Strip. In addition Juzoor forms strategic alliances on a national basis with bodies such as the Palestinian OB/GYN and Pediatric Societies, the Medical Syndicate and the Palestinian Medical Students' Union, to ensure the sustainability of CPD activities. Finally, we maintain contact with our instructors and current and former trainees through a database that allows us to organize periodic follow-up activities and to distribute updates and new evidence-based information as it becomes available. In all CPD activities Juzoor targets providers from various sectors including Ministry of Health, UNRWA, NGOs and private practitioners.

The CPD Unit organizes two main types of capacity enhancement programs: Non-Emergency and Emergency. CPD 2014 program highlights and descriptions of program activities are presented in the following pages.

HIGHLIGHT OF CPD ACHIEVEMENTS IN 2014

- Trained 777 individuals and 10 instructors in American Heart Association courses (AHA).
- In CPR Month (May, 2014) hands- on CPR only, 719 beneficiaries practiced CPR in 17 locations (schools, public streets, bus stations, shops, organizations, malls).
- Trained 38 health providers in Advanced Life Support in Obstetrics (ALSO) and validated 5 new ALSO instructors.
- Trained 19 surgeons in Basic Surgical Skills in cooperation with the Royal College of Surgeons, Edinburgh.
- Trained 14 nurses in Nursing Empowerment program at Augusta Victoria Hospital

EMERGENCY PROGRAMS

American Heart Association (AHA)

[Timeframe: 2014-2016
Licensing for 2 years]



American
Heart
Association®

AUTHORIZED
TRAINING
C E N T E R

Background: As a leader in continuous professional development in Palestine, Juzoor has extensive experience in emergency course methodology and has trained several hundred health staff in various emergency topics. By identifying the essential skills that are required for different categories of health providers, Juzoor contributes to setting standards and ensuring consistency in the level of training in core medical skills for practicing providers.

In April 2012, Juzoor became the first American Heart Association (AHA) licensed International Training Center (ITC) in Palestine. As a licensed ITC, Juzoor is able to offer the AHA accredited basic and advanced emergency courses for health care providers and community members. Recognized internationally for their standard, evidence-based approach, AHA emergency courses are skills-based and focused on essential life-saving measures. These courses are integrated into Continuing Professional Development (CPD) systems in countries around the world and are important continuing education tools for health providers. In 2014, Juzoor's CPD unit offered 4 AHA courses to 777 individuals, ranging from teachers and parents of school children to nurses, doctors, and other health support staff.

1. HEARTSAVER FIRST AID CPR (HSFA): *Heartsaver First Aid CPR is a comprehensive first aid training course that provides hands-on practice in managing medical emergencies, injuries as well as environmental emergencies for lay people. CPR skills, AED techniques, and management of choking are all demonstrated and practiced in skills stations.*

As part of the "Protect the Rights and Improve the Resilience of Vulnerable Communities in East Jerusalem" Project, Juzoor has implemented a package of interventions in 10 selected schools in 5 different areas throughout East Jerusalem. Given the complex geopolitical situation in East Jerusalem, ambulances and Emergency Medical Services (EMS) cannot always easily access all areas and/or require prior arrangements to enter certain localities (which may take up to one and a half hours). In an emergency, every minute counts, and community members trained in basic CPR and first aid skills can respond immediately to assist in saving lives before medical help arrives. Thus, a major component of the initiative is the provision of AHA's HeartSaver First Aid course to parents and teachers.

In 2014, Juzoor held 31 Heartsaver courses at 10 schools in E. Jerusalem; Teachers, parents, nurses, university students, and other school administrators participated in these courses. In total, 556 individuals participated in AHA HeartSaver First Aid courses.



Juzoor participating in the EU Day, Hands on CPR

2. BASIC LIFE SUPPORT (BLS): *BLS is designed to enhance the knowledge and skills of a wide variety of healthcare professionals in recognizing several life-threatening emergencies, provide CPR, use an AED and relieve choking in a safe, timely and effective manner. It is a hands-on course, which utilizes mannequins and DVD teaching methodology.*

Juzoor views BLS as an integral component of hospital- and pre-hospital-based emergency trainings for health staff. In 2014, Juzoor worked extensively throughout the West Bank, East Jerusalem, and Gaza to train healthcare providers in basic life support skills. In total, 25 BLS courses were offered, reaching 290 healthcare providers and 1 BLS Instructor course for 6 healthcare providers. In addition, Juzoor certified 23 instructors in BLS, thereby ensuring sustainability of BLS trainings within vulnerable communities.



Basic Life Support training for newly graduated nurses, part Palestine Education for Employment (EFE) training program

3. ADVANCED CARDIOVASCULAR LIFE SUPPORT (ACLS):



Advanced Cardiovascular Life Support two day training course at Juzoor

ACLS focuses on advanced life support techniques for adult victims of cardiac or other cardiopulmonary emergencies. This course is offered for doctors and nurses working in emergency rooms as well as ICUS and CCUs.

Juzoor conducted 10 ACLS courses between January and December 2014, training 80 health providers and 1 ACLS Instructor Course for 3.

4. PEDIATRIC ADVANCED LIFE SUPPORT (PALS): *The PALS course is for healthcare providers who respond to emergencies in infants and children. These include personnel in emergency response, emergency medicine, and intensive care and critical care units such as physicians, nurses, and paramedics.*

Juzoor believes PALS is essential to improving children’s access to life-saving, specialized emergency care—a need particularly relevant in Palestine given that 40% of the population is under the age of 15. In 2014, Juzoor held 12 PALS courses, training 123 healthcare providers.



Advanced Life Support in Obstetrics (ALSO) Program

ALSO is an evidence-based educational program designed to assist healthcare professions in developing and maintaining the knowledge and procedural skills needed to manage emergencies that can arise in obstetrical care. The ALSO training curriculum addresses issues such as complications of pregnancy, labor and delivery, postpartum hemorrhage, safety in maternity care, and maternal resuscitation.

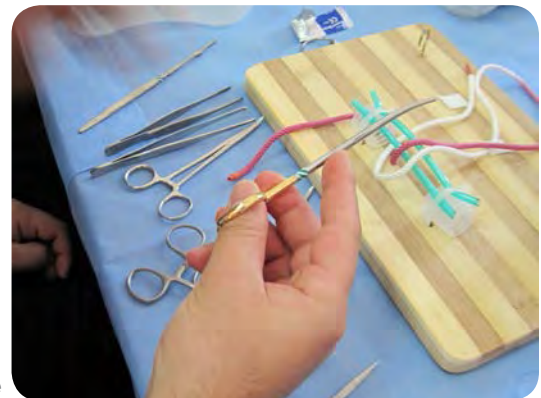
In 2004 Juzoor introduced the American Academy of Family Physicians (AAFP) methodology of Advanced Life Support in Obstetrics (ALSO) to Palestine, becoming the second country in the Arab region to implement ALSO. Through ALSO courses, Juzoor aims to improve the skills of neonatologists, neonatal nurses, pediatricians, OB/GYNs, OB residents, midwives, and nurses.

- **Two ALSO provider courses** were conducted in 2014 for a total of **57** health professionals (doctors and midwives). First ALSO course held in February for a total of **22** health professionals (doctors and midwives) from MOH, NGO, and private hospitals from the south districts of Bethlehem participated in an ALSO provider course. The two-day course involved case-based lectures and scenarios, practical stations, and hands-on training. The second ALSO Course held in September for a total of 35 health professionals (doctors and midwives) from MOH, NGO, and private hospitals from middle districts of Ramallah and East Jerusalem.

Basic Surgical Skills Course

The Basic Surgical Skills (BSS) course is designed to introduce surgical trainees to safe surgical practice through demonstrations and hands-on skills-stations that emphasize proper surgical techniques. It sets the standard for safe, basic surgical techniques common to all forms of surgery including safe abdominal incision,, excision of lesions, skin suturing, bowel and blood vessels, and tying of knots, handling sutures and surgical instruments. The practical stations involve the use of surgical instruments on animal tissue models.

The BSS course is jointly implemented by Juzoor, the Royal College of Surgeons of Edinburgh (RC), UNRWA, Augusta Victoria Hospital (AVH), and the Palestinian Surgeons' Society. The Fifth BSS course in Palestine was held at August Victoria Hospital between April 28th – 30th. Seven local volunteer surgeons as well as the course coordinator from the Royal College provided teaching assistance and supervision during the course. A total of 22 health professionals—from both MOH and NGO hospitals— from the West Bank completed the course.



Basic Surgical Skills Instruments

Helping Babies Breathe (HBB)

HBB is an evidence-based educational program for neonatal resuscitation in resource-limited settings. HBB is an initiative of the American Academy of Pediatrics (AAP) in collaboration with the U.S. Agency for International Development (USAID), Saving Newborn Lives, the National Institute of Child Health and Development, and the Laerdal Foundation. The methodology focuses on basic resuscitation and support techniques for babies who struggle to breathe at birth, emphasizing assessment, temperature support, stimulation to breathe and assisted ventilation as needed, all within "The Golden Minute" after birth.



Helping Babies Breathe training course for health providers

In 2014, Juzoor conducted 6 HBB courses between January to December for a total of 109 beneficiaries as the following:

- **First course** – 22 doctors and midwives held for south district.
- **Second course** – for 27 doctors and midwives held for middle district.
- **Third course** – for 20 community health workers from south district.
- **Fourth course** – for 19 community health workers from middle district.
- **Fifth course** – for 14 community health workers from north district.
- **Sixth course** – for 7 days.

NON-EMERGENCY PROGRAMS

Nursing Empowerment In-Service Training:

The Nursing Empowerment Program is a custom-designed orientation program that provides nurses with updated information regarding nursing practices in quality of care, right of access to care, patient assessment, medication management, and family and patient rights. The program incorporates both in-class and bedside training, and Juzoor staff follow-up with program participants following the training course.

In 2014, Juzoor offered one nursing empowerment course at Augusta Victoria hospital, reaching 14 newly-hired nurses.

Palestinian Health Capacity Project:

The Palestinian Health Capacity Project (PHCP). In 2013, Juzoor partnered with IntraHealth International on the Palestinian Health Capacity Project (PHCP). PHCP is a 5-year, USAID funded project focusing on strengthening human resources for health (HRH) systems, supporting the reform of the referral system and improving the quality of health care in the West Bank. In alignment with the Palestinian Ministry of Health (PMoH) and its partners' priorities, a major focus of PHCP has been working with



Nursing faculty development in Basic Life Support Training

the PMoH to reduce the number and cost of tertiary medical referrals to facilities outside the Palestinian MoH facilities, especially to Israeli hospitals, without compromising quality of care for patients. The five objectives of the project are:

1. Strengthen MOH capacity to refine and manage effective systems to control referrals from secondary to tertiary care
2. Strengthen the capacity of the MOH to use data for improving health workforce planning and management and other health systems functions, including patient referrals within and outside the country
3. Improve the governance structures throughout the MOH to ensure improved deployment, utilization, management and retention of the health workforce
4. Improve pre-service (PSE) and in-service education (ISE)
5. Develop and implement a mechanism for licensing and certification of health workers

As PHCP's only local partner, Juzoor's role in the project has been to improve pre-service and in-service education of health care providers, and improve licensing, certification and accreditation mechanisms to ensure that the health workforce has the knowledge and skills to take on more complex cases and provide high-quality care. This work is critical to improving the quality of care provided through the Palestinian health care system as a longer-term strategy that contributes to reducing referrals.

In 2014, Juzoor accomplished the following important achievements under the PHCP:

- Facilitated the first-ever revision of the Palestinian National General Surgery residency program syllabus. The revision process was championed by the Medical Council and the Palestinian Ministry of Health, and involved active participation from major stakeholders in the surgery community. The resulting revised syllabus standardizes general surgery post-graduate medical education according to evidence-based knowledge and practices, and ultimately contributes to improving the quality of surgical care provided to Palestinian patients. It is in line with the latest evidence-based updates, is applicable and realistic to the Palestinian context, and agreed upon by the major stakeholders in general surgery education. The nearly 50-page document explains the knowledge, attitudes, behaviours and skills that residents are expected to have acquired by the end of their specialty training in the General Surgery Palestinian National Residency Program and it provides a detailed guide for the content of their training across all years of the program. A unique feature of this syllabus is that it introduces, for the first time, a competency framework ("skills domains") to serve as a basis for post-graduate medical education in the country. The domains outline the desired competencies of Palestinian surgeons and were adapted from international models with significant stakeholder input ensure relevancy to the Palestinian context. There are currently approximately 460 surgical residents training in hospitals across the West Bank, thus this syllabus will impact the training of thousands of future Palestinian surgeons for years to come.
- Contributed to the review and revision of the adult critical care nursing curriculum at the Bachelors level to:
 - o Ensure that the evidence-based concepts and practices are better reflected throughout the curriculum;
 - o Critically review the competencies expected of BSN graduates in critical care concepts and skills.
 - o Review the teaching methods used to deliver the curriculum
 - o Provide faculty development opportunities for the academic and clinical instructors who teach the critical care curriculum.

- Juzoor organized a faculty development training program for instructors and clinical preceptors to enhance capacity in instruction in adult critical care nursing. A core group of 15 nurses completed training in Basic Life Support, Advanced Cardiovascular Life Support, Educating the Educators and 10 participated in an advanced training on critical care theory and clinical practice in Amman, Jordan.

Training Abroad

Under CPD Unit's Objective 3 to establish strategic coalitions and relations with relevant individuals and institutions, in 2012 Juzoor established relationships with institutions in Jordan, Germany and United Kingdom (UK) to arrange for short and long-term placement of Palestinian health professionals at institutions abroad.

- **Sub-Specialty Training program for Palestinian Doctors:** The aim of this program is to facilitate postgraduate subspecialty training in the UK for Palestinian doctors committed to working in Palestine — participants sign a legally binding agreement to work with a Palestinian institution upon their return.

In 2014, Al-Quds Foundation for Medical Schools in Palestine (FQMS) finalized placements and trainers in UK for three accepted candidates and is working on finalizing the fourth placement for the most recently accepted candidate as follows:

1. **Dr. Eyad Al Hamshari** - Orthopedic Surgery, King's College Hospital; He started his training program in April 2014 for 2 years. Dr. Al Hamshari is settling in very well in the department and is taking advantage of all training opportunities in a very busy and advanced unit.
2. **Dr. Bashar Jaber** - Laparoscopic abdominal Surgery, Southampton General Hospital; He started his training program on August 2014 for 2 years in a very busy and advanced unit.
3. **Dr. Ala Al Sayed** - Selected mid- March 2014 for Subspecialisation in the field of pediatric cardiology after he obtained the required Score in IELTS; placement is sought for him at Southampton General Hospital. he will start his training upon completion of document and registration process.

- **Capacity-building for Palestinian Health Professionals:** In cooperation with Palestine International Institutes (PII), Juzoor worked since 2012 to facilitate short and long courses for doctors and nurses in Jordan.

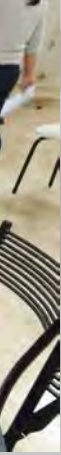
1. **Dr. Ala Jafar:** Pediatric Intensive Care subspecialty training in King Hussein Cancer Center; he started his training on August 1st 2013 for 2 years.
2. **Dr. Suha Attili:** She finished her residency program in the field of Radiology in King Hussein Cancer Center; she passed the Palestinian Board in specialty of Radiology on December 2014.





PROGRAMS

2. COMMUNITY EMPOWERMENT



COMMUNITY EMPOWERMENT

OVERVIEW

Juzoor's Community Empowerment Program responds to its strategic aim of "contributing to supporting and upgrading the health and social status of the Palestinian people" through working on the following:

- Promoting healthy lifestyles to enhance quality of life and prevent non-communicable disease.
- Enhancing family protection by focusing on violence prevention, care and referral.
- Empowering Palestinian society especially youth to advocate for health and social rights.

The Community Empowerment Program stresses the importance of youth and women's empowerment, supports marginalized communities, and protects families against gender-based violence through the promotion of sexual and reproductive health rights. Juzoor works directly with community members to develop solid community-based models that empower women, engage youth, and promote healthy nutrition.

The youth program at Juzoor started in 2006. The team of youth workers based their work on human rights education to outreach young Palestinians in Jerusalem and West Bank. The youth program focuses on youth participation, leadership, identity and human rights. The projects and activities are built on the youths' needs in different subjects. The team uses the participatory approach, and bases all activities on human rights based approach. It provide knowledge and equip relevant skills to youth through organizing trainings, workshops, sessions, summer camps, study visits, festivals, campaigns, initiatives, meetings, and international activities.



“ We work to empower youth & children to increase their participation in their community based on Human Rights Education approaches. We raise awareness on social and non-formal educational fields ”

Stop Motion Animation Training, part of "Strengthening Environmental Activists for Better Environmental Governance" for schools in Ramallah.

Non formal education, peer to peer education, and interactive learning are the main methodologies used in the activities of the youth program.

The target group of youth is between ages 10 to 25 years old – school and university students.

We have partnerships with high schools, universities, youth centers, NGOs, and international organizations. The subjects included in the youth program: youth participation, active citizenship, human rights advocacy, national identity, internal dialogue, intercultural learning, democratic participation, social inclusion, sexual education, environment, entrepreneurship, volunteering, and community work.

We outreach around 1000 youth annually through our local and international activities.

YOUTH ACTIVITIES

Jerusalem Youth Parliament (JYP)

First launched in 2007, the Jerusalem Youth Parliament (JYP) aims to foster leadership development and community building and to provide youth with knowledge and skills relevant to their growth and maturity. Specifically, JYP is designed to actively engage young Jerusalemite Palestinians ages 12 to 17 (as well as their parents and teachers) in active citizenship and to raise awareness of their Palestinian identity.



Summer camp participants, part of Jerusalem Youth Parliament (JYP)

The JYP remains active in a number of schools in east Jerusalem and engages students in multiple forums, ranging from elections within their respective schools and conflict management, to cultural and physical fitness activities, workshops on human rights, environmental issues, media, health, and other topics of interest.

The JYP is unique in that it provides an autonomous framework for youth to develop social skills and to engage with their communities. For example, students choose student councils in a democratic manner, and this JYP-elected student body not only represents the needs of students but also acts as a bridge between the wider student body, administration, and local community. Tailored entirely to the needs of young Palestinians, the JYP continues to encourage the independent thinking and socio-political initiatives of young people and facilitates the learning of crucial social and professional skills. It also creates platforms for political debate, intercultural encounters, political educational work, and the exchange of ideas among young people.

Explore Youth initiatives in Palestine

[Funder: European Union]

[Timeframe; 30 November -7 December 2014]

EuroMediterranean youth study visit is about youth initiatives - organized by JUZOOR.

Objectives: To Expose participants to social entrepreneurship experiences through youth initiatives. Develop the understanding of youth initiatives & entrepreneurship; & its relation to Youth Work. Reflect on how YouthWork can be recognized as provider of youth entrepreneurship and Increase the knowledge of participants as to the EUROMED Youth Program and future partnerships.



Partners:

Spain: Asociación Jóvenes Solidarios

Slovakia: Patrónus + CVC

Italy: Arciragazzi Portici Cooperativa SHANNARA

Italy: Italian Coordinamento Nazionale

Enti Locali per La Pace e i Diritti Umani

Turkey: Golden Orange Youth Club

Albania: ACAT

Jordan: Youth innovation Forum and Leaders of Tomorrow

Morocco: Association Timzday Chtouka Ait Baha

Palestine: JUZOOR

Guest partner countries: Turkey, Albania

20 PAX along with Juzoor organizer team

1 Youth Leader + 2 Youngsters participated from each partner country

1 Youth leader participated from guest partner country

Main Activities: Information sessions, educational exercises, working group and discussions, field visits to youth initiatives places and youth organizations, building a study case of successful and best practice as a youth entrepreneurship.



International participants in the "Explor Youth Activites" showing solidarity at the illegal seperation wall



European and Arab participants in the "Explore Youth Activities"

We Have Our Advocacy Tools

[Funder: World Vision]

[Timeframe: 30 June – 30 September 2014]



Aim: to promote youth and child rights in Jerusalem.

Partners: CBOs, Schools, Spafford Center, Afro-Jerusalem Society, Luqluq Center.

Target group: children from 12 to 17 year old.

Objective of the project: To promote and protect child rights in Jerusalem by learning using advocacy tools

Main Activities:

1. Training of digital photographing
2. Animation training
3. Advocacy training
4. Creative posters workshops
5. Film screening
6. Public events for advocacy
7. Exhibition



Group photo during "We Have our Advocacy Tools" four month program in Jerusalem

Hiwar / Dialogue Youth Project

[Funder: European Union]

[Timeframe; 2013-2014]

The "Palestinian Youth Promoting National Reconciliation between Conflicting Parties in the West Bank and the Gaza Strip by Advocating for Internal Dialogue and Mutual Understanding" project is implemented by Save Youth Future/Gaza and Juzoor with financial support by the European Union for the years 2013-2014.



A total of **400** youths participated in community mobilization activities that support the national dialogue and awareness of positive active citizenship in solving internal conflicts.

The project aims are to:

- Promote the internal dialogue in the Palestinian community
- Promote the culture of mutual understanding
- Raise awareness of the importance of national reconciliation
- Create youth initiatives to support the national dialogue

Activities include:

- Trainings for youth groups
- Public awareness sessions and activities
- Advocacy campaigns in field and online
- Research study: the impact of the internal division, with recommendations by youth

حوار

The idea of the project was conceived to meet the needs of the Palestinian community in promoting dialogue and mutual understanding for conflict resolution. The Human Rights approach in the project is adopted to strengthen the right of freedom of expression. The project was launched in 2013 in Gaza and Ramallah targeting the youth.

The project has local partnerships in West Bank with youth centers, community centers, and municipalities located in: Ramallah, Dura, Hebron, Nablus, Tubas, Jenin, and Tulkarem.



During the Hiwar - Dialogue Youth Project ceremony - 400 youth participated in community mobilization activities

Organized Action:

1. Providing trainings for the youth groups: 50 training days were provided to 200 youth in West Bank areas. Subjects addressed: conflict resolution, team building, advocacy, and history of the Palestinian community, social media, initiatives, communication and leadership.
2. Organizing public awareness activities in schools, universities, and public places: 67 public activities

were organized from October to December 2013 targeting more than 4400 community members, including children, adolescents, women, men, officials, Influentials, etc.

3. Creative writing workshop to produce advocacy posters: 8 writing workshops were organized during the summer with youth group. 30 advocacy posters were produced.
4. Posters exhibition was organized presenting the produced advocacy posters. More than 200 visitors to the exhibition.
5. A graduation ceremony was organized on 28 Sep to graduate the youth who received trainings, and to launch the second phase of the project of the public actions.
6. Launching and using social media platforms and tools: Facebook, Twitter, and Blogs

FAMILY PROTECTION PROGRAM ACTIVITIES

Protecting Adolescents from Gender Based Violence through the Promotion of their Sexual and Reproductive Health Rights

[Funder: Save the Children]

[Timeframe 2013-2015]



School Children playing a game, part of the SRHR program

The Sexual and reproductive Health Rights (SRHR) project works with children and adolescents (10-17years) on protecting them from all kinds of gender based violence (GBV), through promoting their SRH Rights, through improving quality of information about SRHR, increase accessibility to information, and improving stake holder support to SRHR.

The project geographically covers all west bank, North, South and Middle of West Bank, where 5 main areas from the south and middle of west Bank (Bethlehem: Ayda Camp, Al Aroub Camp. Hebron: Dura City, Jericho: Ain Al Sultan and Aqbet Jaber Camps) that were involved in first phase of the project continued in the second phase of the project and were able to implement the method of Peer Education, mother to mother, and ensure sustainability in implementing first phase.

The year 2014 the project continued to cover the UNRWA camps in the north which includes (Jenin Camp, Tulkarem camp, Nour Shams camp, Qalqilia town, al Faraa camp, Balata camp, Askar camp (old, and new), and camp number one). It supports the UNRWA in the handed over camps of the south and middle of West Bank.

1. Printing materials: educational tools and poster, were re-printed and distributed for the locations to be used in the discussions at the workshops related to it.
2. Protection committee meetings: the protection committees in all West Bank camps who are part of the project, in total 14 camps, are meeting regularly to discuss how to support the child protection topics and activities to the children, and to work on advocating for children rights. All those committees were oriented and trained on the SRHR modules.
3. Trainings and capacity building: capacity of different service providers in the community centers, health clinics, school systems, were oriented and trained on education tools to deliver messages to children.
4. Parent groups involved in awareness and educational sessions: the groups of parents are mainly mothers

groups, who are participating in workshops that tackle topics related to their children well-being, rights and SRHR topics. Those parents will be taking the messages and deliver it to other parents and the spouse, to spread the information about SRHR to larger numbers of people, who are not always available to participate in the sessions.

5. Children and adolescents are addressed through SRH awareness raising: children in the south and middle of West Bank shared the information they have with their peers in the schools, with the follow up and supervision of counselors who were trained on the first and second module.
6. Open activities: different activities for children and parents took place during 2014, those activities were implemented to encourage children and parents visit the information points, as well commemorating and celebrating national days. Activities such as celebrating 8th of March which is women day, as well recreational activities for children to express themselves, training on theatre shows, puppets and others.
7. Positive discipline: Juzoor and UNRWA trained facilitators worked on implementing groups of positive discipline. Nine groups were rolled out by the team, and part of those groups were the parents of children who benefited from the SRHR project.
8. Pre KAP survey: Juzoor took the lead in implementing the pre KAP survey in West Bank and Jerusalem and well to Gaza.
9. Module 3 of the child protection modules- entitle child sexual abuse- was developed by a consultant that was contracted by Juzoor, and the support of the regional partners who participated in the first 2 modules. The structure of the module and the content as well the nature of activities, which the consultant took as a skeleton to develop the module according to, as it is the experience of the partners. The module was developed, and shared with save the children, who in their side translated the module, and will be commenting on it.
10. Information points of the 5 main areas handed over to the UNRWA to take lead in implementing activities related to children and parents, as some of the those information points are so active which most of the activities in the area are implemented in it.

Activities (SAME THEMATIC AREA)	Total beneficiaries
Service providers capacity building	173
Parents groups	186
peer groups of children	306
open activities for children	517
child protection committees	149
parents of positive discipline groups	134
open activities for parents	65
Families of peers groups	500
Total	1910

Combating Violence Against Women

[Funder: Open Society Foundation]

[Timeframe: 2014 - 2015]

Project Title: “Salma Project” Promoting integrated approach to combat Gender Based Violence by improving the Health Sector Response to Gender-Based Violence and by encouraging effective civil society participation.



During a workshop training on Gender Based Violence

Gender based violence (GBV) is deeply rooted in the structural relationships of inequality between women and men in the Palestinian society. This act of violence is hurting the families, the community and the society and reinforces other forms of violence. Juzoor, and based on its vision that health is a right for all, strives to address the serious problem of GBV within Palestinian society through a holistic approach targeting two main actors; the Civil society sector and the health sector. By engaging and supporting civil society and community based organization, to impact and shift the public opinion and the national policy towards one that tackles the problem of GBV, rather than leaving its victims to suffer alone.

The goal of this project is to promote an integrated approach to combat GBV in Palestinian society. This will be accomplished by improving the Health Sector Response to Gender-Based Violence and by encouraging effective civil society participation.

This project aims to develop the capabilities of a total of 100 health care providers in 6 primary health care centers, 3 hospital Obstetrics and Gynecology (OBGYN) departments and Emergency Rooms (ER) and health professionals and students at one local university. The total numbers of trainees were 63 in the first phase, and it will continue in the second phase. The training topics were for health care providers on background, detection, prevention and comprehensive treatment of GBV based on the national referral protocols.

Juzoor had developed a curriculum for professional diploma on GBV, In cooperation with the dean of the Gender institute at Al Quds University, and based on their experience in teaching the GBV curriculum at their institute. Juzoor had contacted the Gender institute and asked them to adopt and host the e- learning course. The development of the GBV e- learning course had been carried out in cooperation with Said Khoury Information Technology Center of Excellence. The e-learning course aim is to be offered to health professionals including primary care, nurses, midwifery and health students throughout the country to build the capacity of the Health care providers will be more alert to detecting GBV cases, providing care for victims and women at risk, and will incorporate GBV response in their broader health systems.

The second component of the project is to encourage health care providers and health service workers to embrace their role as advocates against GBV by supporting the development of community outreach and advocacy activities lead by health care providers. These activities aim also to reframe the perception of GBV as a health issue not at odds with societal or religious conventions both for health providers and the wider community. Meetings and community workshops with community partners had been done to build the protection committees in the selected areas. 6 protection committees established in the selected areas, Tulkarem camp, Noor Shams camp, Jenin camp, Fara'a camp, Asskar camp, and new Asskar camp.

The national campaign for combating violence against women took place in the west Bank in the period of November 25 to December 10th every year. On the national level, the Ministry of Women's Affairs (MOWA) sets the national agenda in cooperation with other organizations working in the field of combating violence against women. Juzoor and in partnership with the family protection program at the UNRWA, and the health care providers who had been trained on the GBV and advocacy. The activities had been done in the local community and the protection committees in the selected areas to raise awareness of the community and on GBV.

HEALTH PROMOTION AND DISEASE PREVENTION ACTIVITIES

Active Mothers and Daughters: Encouraging Physical Fitness and Nutritional Well-Being phase 2

[Funder: American Consulate /Jerusalem]

[Timeframe; August 1st 2013- August 31st 2014]

The Active Mothers and Daughters project began in September 2011 in three locations. It is a joint project between the US Consulate General, Jerusalem and Juzoor for Health and Social Development. Juzoor succeeded in expanding a developed culturally appropriate, cost effective, replicable model physical fitness program for women and girls, through women's associations in two additional locations (Qaliqlyia city and Qarawa Bani Zaid). The success of this model lies not only in the participants' enhanced level of physical activity and enhanced awareness on the importance of exercise and healthy living, but it also empowered and built women's capacities to be active members in their communities in leading, coordinating and managing activities. In order to extend the benefits of this model; which has promoted the well-being of disadvantaged women and girls living in rural villages and marginalized areas of the West Bank and provided a vehicle for their empowerment on health issues. Juzoor will keep working closely with women in this area to provide a technical support to ensure the sustainability beyond the end of the project.



During a mother-daughter exercise training in a football field with famous olympian.

Project aim: The overall aim of this project is to contribute to empowering women and girls to lead healthy lives and to participate in the development of their community. The purpose of the project is to promote healthy lifestyle and culture, through enhancing the knowledge, attitudes and practices of mothers and daughters on nutrition and physical exercise.

Overview of Achievements during the period of the project: Through this project women in rural and marginalized communities are benefitting from culturally appropriate, comfortable spaces in which to engage in physical activities and access to quality information on nutrition and healthy lifestyles. Active Mothers and Daughters project has been implemented in (Qaliqlyia city, Qarawa Bani Zaid) in addition to the current locations (Beitin, Ni'lin and Zaatarah) villages, focusing on exercise classes and health awareness. It has had a tangible impact in raising awareness among local women on the importance of healthy living, and provided a means to promote good eating habits and physical fitness.

Systematic monitoring and evaluation plan was embedded in all phases of the project cycle; it measured the results, outcome and generated learning process. Tools used include; health awareness sessions pre and post - evaluation questionnaires were used. The results showed obvious positive changes in knowledge, attitudes and practices related to life style of the women and girls.

Sustainability of the Project: Strategies have been incorporated into the project's design to ensure sustainability at the institutional and community levels after the project ends. The training of trainers approach ensured that the capacity of the women centers was effectively built. The women centers, with ongoing technical support from Juzoor and national fitness consultant, will support sustainability of the interventions after the project ends, namely: awareness messages on nutrition and healthy lifestyles, and fitness activities for mothers and daughters, maintenance of fitness / sports equipment, and monitoring impact of these activities on women's health and social status in their communities.

Success Stories:

Abeer Abu Amreyeh;

Is one of phase one trained instructors from Zatarah village, she became a first lady who trained male yoga teachers from her village, she currently working as a volunteer in Pediatric Oncology Department in Al-Hussein Hospital / Bethlehem district, working with oncology cases , mothers and staff to reduce their anxiety and pain through yoga and meditation. Furthermore, she is a fitness and yoga trainer in YMCA and nearby village.



Hayia Nazal from Qaliqlyia said;

“ I am one of the participants in fitness classes, I am 22 years old, I was in bad shape, overweight, suffering from general weakness, and fatigue with walking, I have no medical reasons for this situation, my Doctor advise me to go for fitness classes, So I registered in Qaliqlyia fitness club. Now my weight is decreased with 6 kilograms, myself confident is better, look nice, I rely would like to thank you for this opportunity to open for women and girls this sport club”.

Strengthening Environmental Activists for Better Environmental Governance

[Funder: UNDP]
[Timeframe; 2014 – 2015]

The natural environment in the occupied Palestinian territories (oPt) faces significant threats from a number of factors both natural and human-caused, the largest of which is the continued political instability and territorial expansion. Because of this, the natural environment including valuable natural resources such as water and arable land continue to degrade at an astonishing rate.

The situation in the city of Ramallah is similar to that elsewhere in the oPt. It should be noted that Palestinians are accustomed to burning solid waste as a means of waste disposal and domestic heating. It is also pertinent to note that recycling of waste in the current political scenario is made virtually impossible for the Palestinian population.



Distributing recycle bins for recycling purposes in participating school

At Juzoor, we are aware that civil society participation in environmental governance in Palestine remains weak. This is in large part due to the political and economic situation in Palestine taking the forefront in civil society agendas.

Juzoor and GEF share the same approach; like GEF, Juzoor believes that when stakeholders (NGOs, CBOs, local governments, etc.) are trying to address a global environmental problem, its solutions can only come from grassroots support and engagement of the concerned populations.

The project aims to promote sustainable development and improved environmental management through more effective civil society participation in environmental governance. The action will be implemented at two levels: promoting participatory policy-making at Ramallah municipality and its implementation by Environmental Education and internal strengthening of Juzoor.

The primary objective and the specific objective of our intervention are:

- The **primary objective** of this project is to strengthen environmental activists in order to be able to advocate for effective environmental management within the Ramallah Municipality with the support of a more committed civil society
- The **specific objective** of this project is to build up and enhance the capacities of Palestinian environmental activists, Juzoor staff, Ramallah municipality staff (Health & Environmental Department) and 6 school communities to engage environmental governance through Environmental education.



Planting trees in partnership with Ramallah Municipality in different areas.



Children Training: How to create homemade renewable energy through solar power.

Protect the Right and Improve Resilience of Vulnerable Communities in East Jerusalem

[Funder: EU and OXFAM Novib]

[Timeframe; May 2012-May 2015]

Objective: To revive Palestinian civil society organization’s presence in East Jerusalem and mobilize communities in the Old City, Sur Baher, Esawiyyeh, Silwan and Wadi Al Joz to actively participate in improving their access to and protection of their social, political and economic rights.

Target Group: School & university students, parents, teachers, school administrations; youth, women vulnerable to poverty and IHL violations, elderly, children, disabled, community leaders, legal, social and health professionals; international policy makers, international civil society, and media.

Main Objective:

1. Develop healthier, more positive learning environments in selected Awqaf and private schools in the targeted neighbourhoods
2. Improve skills in First aid and emergency preparedness
3. Improve safety standards of school premises
4. Enhance parenting skills and improve positive parenting methods
5. Advocate for the legal rights related to residency/family unification/child registration in East Jerusalem

Main Activities:

1. Carry out 31 positive parenting 2-hour workshops in 10 targeted schools, attended by 328 parents.
2. Implementing 12 two days first aid trainings for 223 parents and teachers.
3. Supervise maintenance and small infrastructure work (i.e. installation of ventilation ducts) and supply of safety equipment (i.e. fire hydrants) in school canteens, washrooms, and classrooms in the 10 targeted schools.

Location	First Aid	Positive Parenting
Al thori	18	34
Old city	44	28
Wadi Al joz	59	51
Sur baher	85	163
Esaweyeh	17	26



Renovation of Al Nahda A school yard-Old City



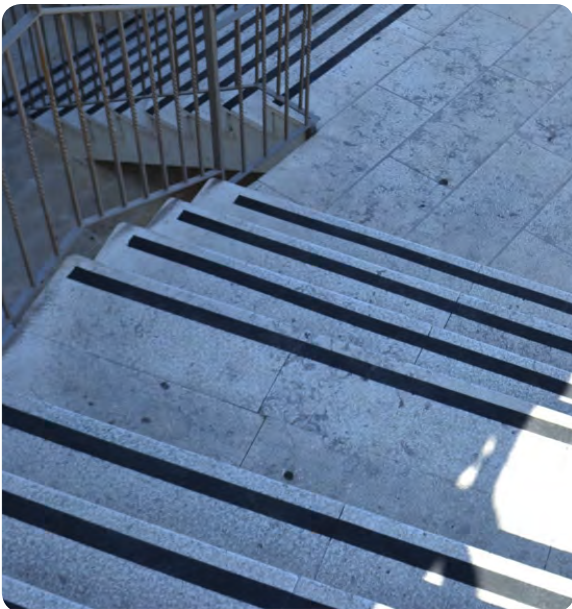
First Aid TOT two day training- school parents and teachers



Training of trainers for School Consolers



Accidents preventers in Al Fata D School- Wadi Aljz



Anti-Slip Tapes in Aytam Al sina'yeh School



Positive Parenting workshop for parents in Wadi Aljz

PROGRAMS

3. POLICY DIALOGUE AND ADVOCACY

POLICY DIALOGUE AND ADVOCACY

Advocacy for Policy Development is Juzoor's program that responds to the aim of "influencing and contributing to the development of health and social policies," in line with the Palestinian community needs.

As a national developmental organisation, Juzoor works closely and consistently with all relevant institutions in Palestine, primarily the Ministry of Health, which leads the national strategy for development in the Palestinian health sector. Over the past years, Juzoor has also worked closely with UNRWA health program, which is the main provider of health and social services to a large segment of the Palestinian society in refugee camps and other areas where Palestinian refugees live. Juzoor attaches high significance to health and social policies and advocates policy development in the sectors. It does that through the following activities:

- Development of white papers on specific policies
- Participation in regional and international conferences and advocacy campaigns
- Preparation of research and development of reliable sources of information
- Involvement in policy dialogue

MAJOR ACTIVITIES

1. Reforming Primary Health Care in Palestine Symposium

Juzoor organized an international symposium entitled "Reorienting Primary Health Care (PHC) in Palestine: The Family Health Team Approach" held in 2013. The Family Health Team approach will be built on the UNRWA model and adapted at a national level.

The basic premise of the symposium was that the health system in Palestine is ever evolving, bringing new challenges and opportunities that require innovative and flexible ways of providing health services to meet the health needs of the Palestinians. As such, it has become imperative that the health system adapts to respond to the demographic and epidemiological transitions, the increasing burden of non-communicable diseases, and the health needs of the people in light of the financial crisis. The impact of such a re-orientation of primary health care (PHC) would be manifested in the following ways: Good access to PHC services; high quality maternal health care; reduced maternal mortality; reduced infant and child mortality and morbidity; control over communicable diseases; and better quality health services infrastructure.

The Family Health Team model provides comprehensive PHC services based on the notion of holistic care of the family and through a multi-disciplinary team of service providers. Such an approach aims to improve the comprehensiveness and quality of care through the prevention and management of non-communicable diseases (NCDs). At the same time, this approach provides a multi-faceted platform from which to address cross-cutting issues such as diet and physical activity, education, gender-based violence, child protection, poverty and community development. This UNRWA health center model can serve as a learning opportunity for the Palestinian health system and a basis for further discussion and analysis of primary health care reform at the national level can take place.

Five areas were addressed during the symposium: the national vision of family health in Palestine; policy, system and structure; enabling processes including developing diplomas or residency programs and faculty development; training and continuous education; and health information.

The first part of the symposium explored lessons from family health team models: local, regional and international experiences. At the local level, symposium participants highlighted the UNRWA model. Favorable family health regional models included those of Tunisia and Bahrain, while international-level models included those in Canada, Brazil, and the United States. The second half of the conference built upon these lessons to create a shared vision of the values of a Family Health Team in Palestine—the role of such a team, the competencies of family health staff, education/training program—and to develop a cadre of family health faculty.

2. Research on Palestinian Youth and Health-Risk Behaviors

[Funder: RAND Cooperation]

[Timeframe: 2011 - 2014]

In 2014, Juzoor for Health and Social Development in collaboration with RAND research corporate carried out the first national household survey of health behaviors among 2481 Palestinian youth 15-24 from 208 randomly selected enumeration areas in the West Bank including Jerusalem. Both the household head and the youth were interviewed. Implicit stratification was used to ensure approximately equal numbers of male and female youths. Illegible youth were randomly selected using Kish Table. Data was collected through interviews in a place that insures privacy to protect confidentiality. Oral informed consent and informed assent were taken from parents of youth below 18 and youth 18 and above and from youth below 18. Response rate was 89%.

Study Sample: Characteristics of Study sample (N=2481)

	N	%
Males	1241	50
Age		
- 15-17	956	38.5
- 18-24	1525	61.5
Area of residency		
- Urban	1609	65
- Rural	656	26
- Camp	216	9
District		
- Jenin	300	12.1
- Tubas	72	2.9
- Tulkarm	180	7.3
- Nablus	344	13.9
- Qalqyia	96	3.9
- Salfit	72	2.9
- Ramallah	301	12.1
- Jericho	72	2.9
- Jerusalem (J2)	156	6.3
- Jerusalem (J1)	240	4.7
- Bethlehem	192	7.7
- Hebron	456	18.4
Refugee status		
- Refugee	642	26
- Non refugee	1830	74
	N	%
Social status		
- Single	2034	82.0
- Engaged	138	5.6
- Married	284	11.4
- Separated	7	0.3
- Divorced	15	0.6
- Widow	3	0.1
In school/college	1550	62.5
Employed	460	18.8

Prevalence of smoking among youth 15-24

- 41% of youth were current smokers: 28% of those 15-17, 49% of those 18-24 years.
- 50% Males in WB, 12% Females in WB, 58% Males Jerusalem, and 39% Females Jerusalem smoked daily or several times per week.

Prevalence of ever Alcohol drinking among youth 15-24

- 11% had ever tried alcohol: 4% among those 15-17, 15% among youth 18-24.
- 40% of youth 15-24 who ever drank alcohol currently drink alcohol.
- - 0.6% had ever used trip pills/Amphetamines

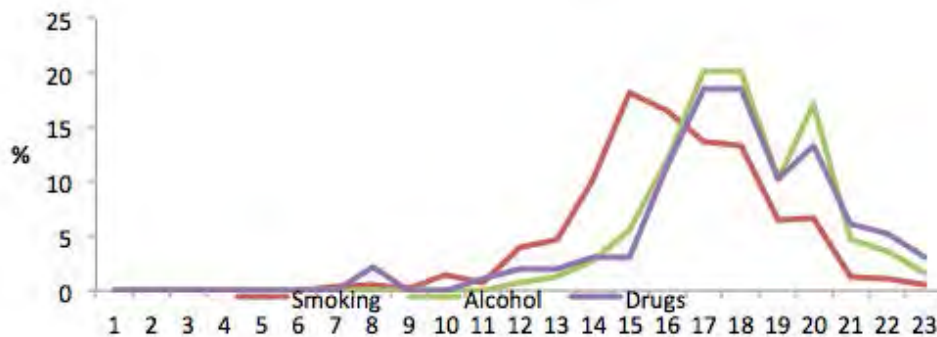
Prevalence of ever use of drugs among youth 15-24

- 3% had ever used drugs:
 - a- = 0.8% among those 15-17, 4.4% among those between 18-24.
 - b- 4.1% among males, and 1.9% among females.
 - c- 15% of males in Jerusalem, and 7% of females in Jerusalem, compared to 2% of males in WB and 1% of females in WB ever used drugs.
- 2.7% had ever used Hashish/Marijuana
- 1.9% had ever used inhalants (Additional 3 inhaled paints, benzene, insecticides)
- 0.6% had ever used cocaine/heroin
- 0.6% had ever used trip pills/Amphetamines

Current drug use among those who ever used drugs

- 45% of youth currently use drugs among those who ever used drugs.
- There is a high correlation between the first use of tobacco, alcohol, and drugs (0.4, and 0.47, respectively). The highest correlation was between first use of alcohol and first use of drugs: 0.69 (Figure 1).

Figure 1: Age of onset of smoking, alcohol use and drug use among youth 15-24.



The implication for policy planners is that the early onset of smoking and drinking appears to be a marker for the development of drug use.

Sexual activities (romantic kissing, touching private body parts, or having sex (sexual intercourse)) among unmarried youth 18 and above

- 24% were engaged in sexual relationship with the opposite sex, 24% (165/689 missing 43) of males and 23% (116/508 missing 285) of females
- 1.9% of youth were engaged in sexual activities with same sex; 2.2% of males and 1.5% of females
- 32% were engaged in virtual sex (phone sex and internet sex)
 - a- 27% of youth were engaged in phone sex; 31% of males and 24% of females
 - b- 20% of youth were engaged in internet sex; 25% of males and 15% of females
- 5.8% of unmarried youth 18 and above had sex (intercourse)
 - a- 7.9% of males and 3.8% of females, which comprises 31% of unmarried youth 18+ who were engaged in sexual activities with opposite sex.
 - b- 3.2% WB, 18.2% Jerusalem: 4.4% of males in the WB, 2.1% of Females WB, 25.6% of males Jerusalem and 11.7% of females in Jerusalem indicated that they have ever had sex.
- Mean number of lifetime sexual partners was 2.5, median 2.0 in EJ and in WB. Only 43% had one sexual partner during lifetime.
- 65% of unmarried youth who had sex used a family planning method/protection in the last time they had intercourse.
- 38% used withdrawal as a method of protection and
- 28% (25/88) used anal sex for "protection against pregnancy".
- 53% of youth used condom in the last time they had sex.
- 35% of unmarried youth 18-24 did not know about male condoms.

3. National and Regional Networking

Juzoor has a wide network of national and regional organizations and institutions and is a part of numerous consortiums, forums and groups that work toward common goals. Juzoor helped establish a national health policy forum to engage in focused discussions on critical health policies and challenges facing the Palestinian health system. In addition Juzoor has served as an advisor to the Ministry of Planning, helped lead the Population Forum, and is part of the Health NGOs consortium for ESCOW, Middle East Health Policy Forum, Arab Social Forum, and part of the Jerusalem NGO coalition. Juzoor enjoys strong working relationship with the Ministry of Health and its different departments and has implemented several projects with the Ministry such as capacity building and training, development of guidelines, organizing joint workshops and conferences, supporting the midwifery program, and implementing the psychosocial program. As part of its involvement in national and regional networks, Juzoor has participated in numerous conferences and workshops held by organizations such as the American Public Health Association, ALSO International, World Health Organization, UNRWA, Palestinian Ministry of Health, Birzeit University, Bethlehem University, Al-Quds University, USAID, and a number of local NGOs. The Foundation contributes to the conferences (which are held on a variety of topics) through writing position papers, providing expert opinion, and conducting presentations. Apart from attending conferences organized by other groups, Juzoor also organizes conferences and workshops in cooperation with local and international groups on various subjects including nutrition in emergency situations, pediatric emergencies, breastfeeding and natural childbirth, among others. These workshops and conferences give health providers and the wider public the opportunity to learn the latest updates on different health issues, meet other professionals and laypeople who share an interest in the subject, and network with international consultants and guests.

Health Policy Forums

Juzoor is a member, co-founder and hosting organization of two national and regional health forums:

- [Palestinian Health Policy Forum](#)

Juzoor helped create the Palestinian Health Policy Forum and has been hosting the Forum since its inception. The Forum engages in focused discussions of critical health policies and challenges facing Palestinian health.

- [Middle East and North Africa Health Policy Forum](#)

The MENA Health Policy Forum (HPF) was established in 2008 as an independent, non-profit organization, with membership drawn from health policy researchers and experts from the MENA countries. Its mission is to contribute to the development of effective, efficient, equitable and sustainable policies that improve health and that mitigate adverse consequences of ill health, particularly for those who are most disadvantaged. The Forum is currently the only independent nongovernmental health policy network in existence in the MENA region.

HPF is now in its fifth year of formal operation. Over the last year, the Forum has doubled its membership to over 70 health policy experts and researchers; these experts/researchers come from range of relevant disciplines, from middle and lower income countries of the region, and from actual and potential sponsors. Dr. Salwa Najjab, the Executive Director of Juzoor, is the Chair of the Board of Trustees of the Forum.

The HPF supports policy-relevant research and analysis, regional and country-level capacity building for policy-making, and networking and knowledge exchange in health policy. To this end, HPF seeks to influence policy development and dialogue by commissioning and disseminating high quality original policy-relevant research and analysis; by building the national and regional capacity for sound

independent policy relevant research and analysis; and by facilitating networking and exchange of ideas and experiences amongst those with an interest in health policy.

The MENA HPF convened its annual regional meeting in Istanbul, Turkey. The meeting provided an opportunity to reflect on and discuss the core functions and activities that HPF will prioritize in 2014-2018, based on the challenges and opportunities of the current historical juncture in the MENA region. The meeting had four main objectives: (1) To understand the future of health system strengthening in the MENA region, and clarify MENA HPF's role (2) To develop new insights and understanding in health policy research within the current political economy context (3) To discuss opportunities and challenges related to creating a research policy evidence hub in the region; and (4) To identify priority areas of focus for MENA HPF's core functions in research, analysis, and networking.



Middle East Health Policy Forum - Group photo during a regional meeting

FINANCE & ADMINISTRATION UNIT

Financial and Administrative Affairs

The Financial and Administrative Affairs Department is the backbone of all the fiscal and human resources operations at Juzoor. It provides professional and effective financial and administrative services to all staff and promotes meaningful relations with Juzoor's constituencies. It also delivers cost effective financial processes and is responsible for Juzoor's financial position and strategy, while providing different logistic and administrative requirements. In short, the Financial and Administrative Department underpins Juzoor's professional vision and assists in achieving its goals and maintaining its position.

Financial and Administrative Affairs Department includes the following sections:

1. Human Resources
2. General Services
3. Accounting
4. Public relations
5. Fundraising
6. Information Technology
7. Procurement & Supplies



Information Technology at Juzoor

- **Server:** This year the Juzoor IT unit worked to modernize and secure information security for the organization. We upgraded the server from an outdated 2003 server to MS Server 2012. In the process, we re-routed and migrated all the users to the new server. . .
- **Document Management System (DMS):** In 2013 – 2014 we placed an open source Document management system that enables Juzoor staff to document, archive documents.
- **Stop Motion-Animation:** Juzoor worked on many Stop Motion Animation projects and worked on finalizing films created with logos, messages, and English translation. In 2014, there were over 8500 views on our Animation YouTube channel <http://www.youtube.com/user/AnimateIT5>
- **Graphic Design:** Juzoor worked on many designs for projects in 2014, from graphic design to printing specifics.
- **Website and Social Media:** Juzoor’s website is important because it represents Juzoor’s accomplishments and image through the years. In 2014, we created a new website design and currently in the process of importing all the information to the new website that should be launched late in 2015.

Here is a quick analytics snapshot of website statistics from Jan 2014 – Dec 2014. Juzoor had **20,366 page views**, in 7185 sessions averaging around 2:30 minutes on the site.



Juzoor also has a website dedicated to the youth. It has useful information suitable for teenagers and young adults. The website is known more in the Arab world than in Palestine because of the rich useful data that young adults seek and are looking for.

The youth website from Jan 2014 – Dec 2014 had **12,339 Sessions** with the most hits coming from Saudi Arabia, then Egypt, Algeria, Morocco, Iraq, Jerusalem, Palestine, Jordan and others.



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Ms. Manal Warrad

Board member: Programs Director, Jerusalem Media and Communications Center/

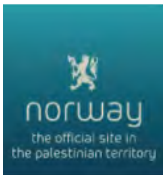
JUZOOR STAFF

1	Salwa Najjab	Executive Director
2	Lama Hasan	Director, Finance & Administration
3	Stephanie Hansel	Director, Continuous Professional Development (CPD) Unit
4	Samar Awwad	Director, Community Development Unit (CDD)
5	Ahmad Khaled	Finance & Administrative Manager
6	Majd Hardan	Public & International Relations Officer
7	Bayan Shobaki	Accountant
8	Mohammad Yaseen	Accountant
9	Mosab Abass	Project Manager
10	Dana Nuseibeh	Program Coordinator
11	Faten Tannous	Program Associate / Event Manager
12	Marina Zayed	Project Coordinator
13	Shadi Zatara	Project Coordinator
14	Shaban Mortaja	Training Coordinator
15	Maha A Khatib	Training Coordinator
16	Jennifer Dabis	Team Leader
17	Yousef Rabah	IT & Website Officer
18	Enass Shuaibi	Head of Procurement department
19	Khadrah Dweib	Field Coordinator
20	Yusra Aburameileh	Field Coordinator
21	Sami Mustaklem	Field Coordinator
22	George Aburdeneh	Field Coordinator
23	Ramzi Al Massou	Field Coordinator
24	Ameed Al-Asali	AHA Marketing Coordinator
25	Abeer Jaber	Field Worker
26	Istiqlal Hanani	Field Worker
27	Dina Nasser	Technical Advisor
28	Rihab Sandouka	Technical Advisor
29	Omar Turk	Technical Advisor
30	Nancy Zitawy	Secretary
31	Mo'ath Hajiji	Office Support
32	Sara Shawamreh	Office Support
33	Arafat Shnaina	Driver

JUZOOR'S 2013-2014 PUBLICATIONS



AMONG JUZOOR'S SUPPORTERS





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Independent Auditor's Report

To the Board of Directors of Juzoor for Health and Social Development (JUZOOR) Al Bireh - Palestine

We have audited the accompanying financial statements of Juzoor for Health and Social Development (JUZOOR) (Not for Profit Organization), which comprise of the statement of financial position as of December 31, 2014, the statement of activities and changes in net assets and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's responsibility for the financial statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards and the provisions of Financial Accounting Standards Board (FASB) Accounting Standards Codification (ASC) 958-205, presentation of financial statements – Not for Profit Entities, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free of material misstatement, whether due to fraud or error.

Auditor's responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.


An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to JUZOOR preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of JUZOOR internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

The Deloitte logo is displayed in a bold, blue, sans-serif font. The word "Deloitte" is followed by a small green dot. The logo is centered at the top of the page.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly in all material respects the financial position of Juzoor for Health and Social Development (JUZOOR) as of December 31, 2014, its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards and Financial Accounting Standards Board (FASB) Accounting Standards Codification (ASC) 958-205, presentation of financial statements – Not for Profit Entities.

A handwritten signature in blue ink, reading "Peter H. Murray", is written over a horizontal line. The signature is located in the lower-left quadrant of the page.

Deloitte & Touche (M.E.)

Ramallah

May 10, 2015

Statement - A

Juzoor for Health and Social Development (JUZOOR)
Statement of Financial Position
As of December 31, 2014

	Note	December 31,	
		2014	2013
Assets		USD	USD
Current Assets			
Cash on Hand and at Banks	5	8,532	140,822
Grants Receivable	6	98,386	264,357
Advances to Employees	7	17,400	35,880
Prepaid Expenses		26,191	36,141
Total Current Assets		150,509	477,200
Non Current Assets			
Property and Equipment - Net	8	127,495	151,108
Land	9	87,500	87,500
Total Non Current Assets		214,995	238,608
Total Assets		365,504	715,808
Liabilities and Net Assets			
Liabilities			
Accounts Payable and Accruals	10	43,870	78,174
Reserve for Employees' Leaving Indemnities	11	225,126	214,960
Total Liabilities		268,996	293,134
Net Assets			
Unrestricted (Deficit)		(184,008)	(78,533)
Temporary Restricted	13	65,521	262,599
Investment in Land, Property and Equipment		214,995	238,608
Total Net Assets		96,508	422,674
Total Liabilities and Net Assets		365,504	715,808

The Accompanying Notes Form an Integral Part of These Financial Statements

2014 AWARDS





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